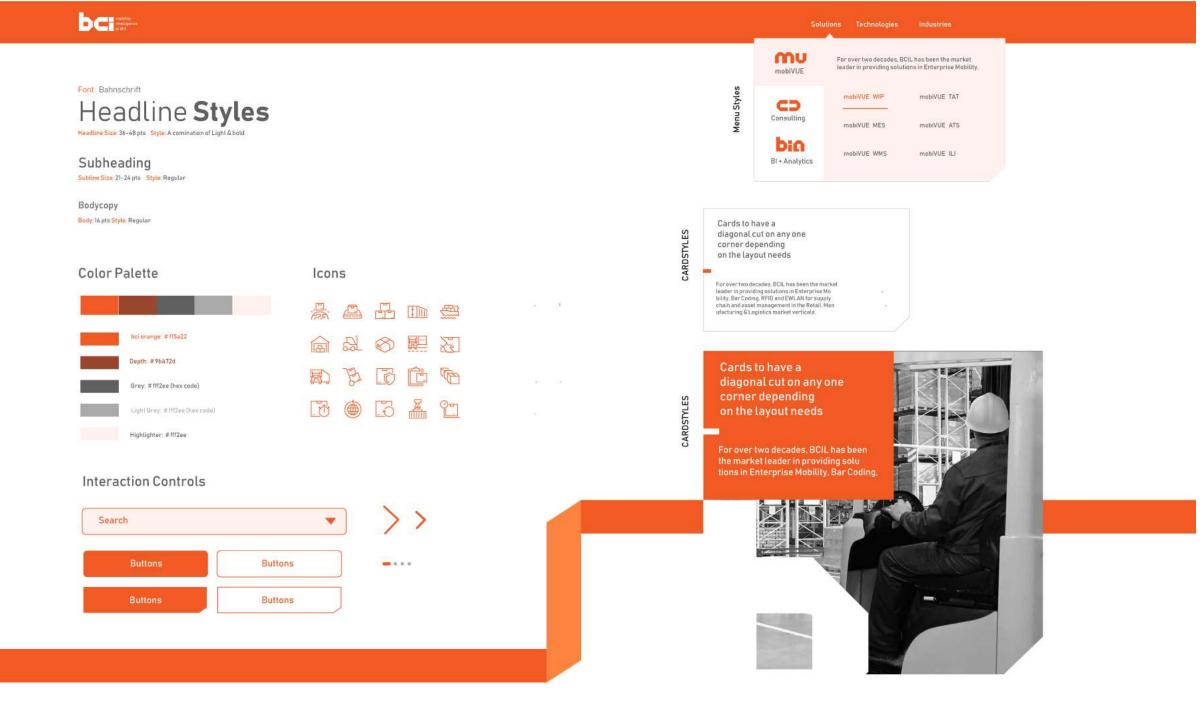


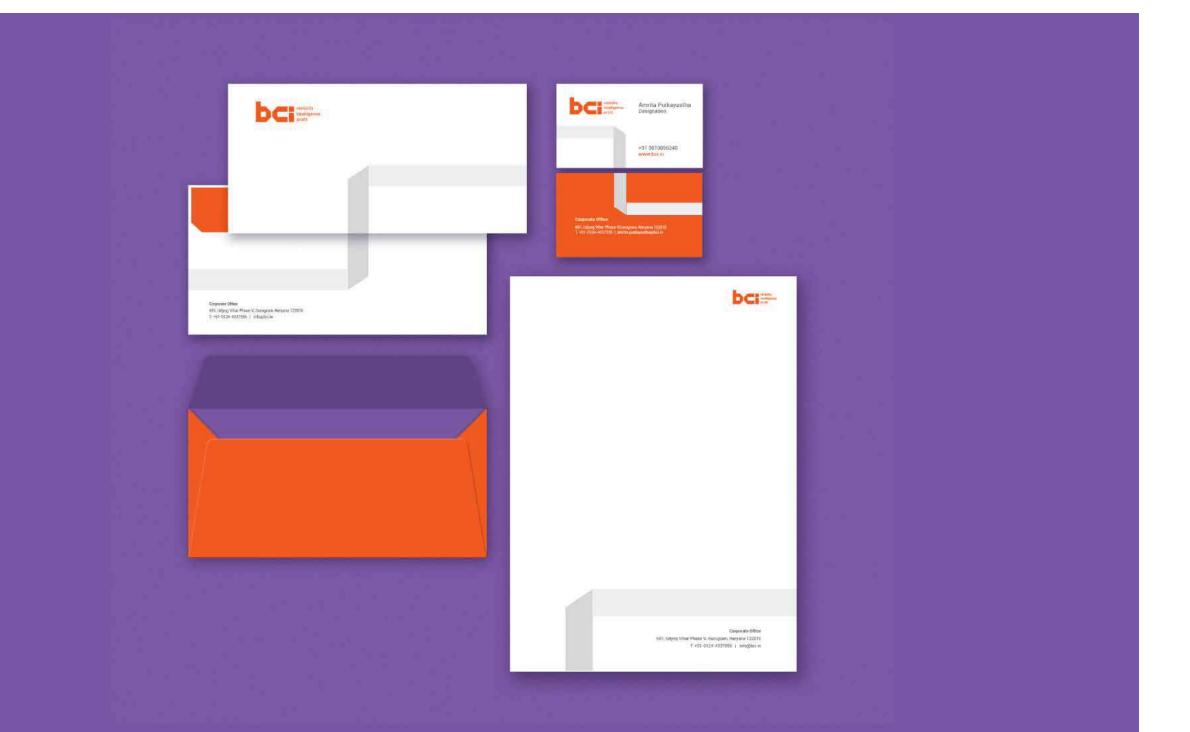
## **BCI - STARTING UP A LEGACY**

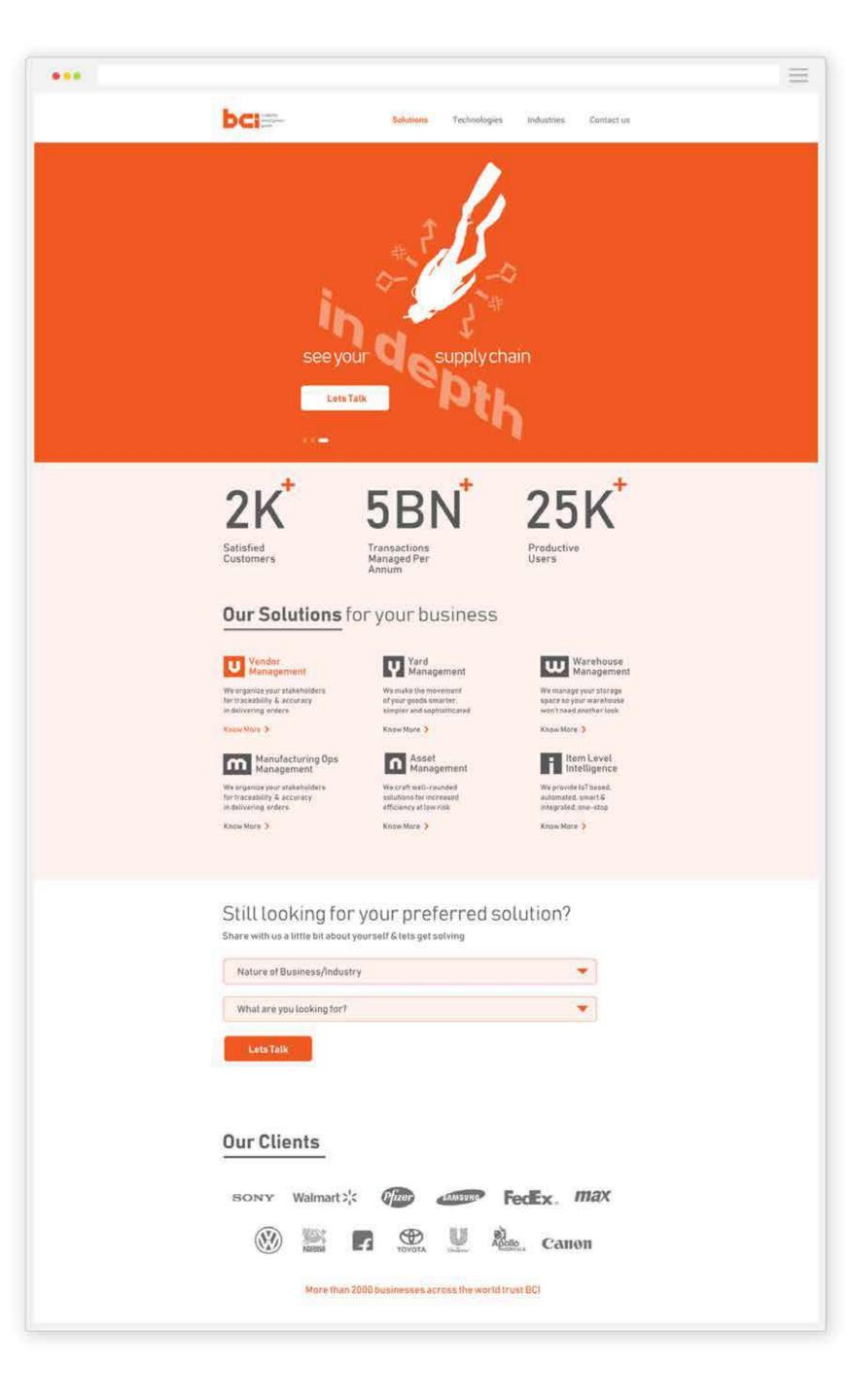
### Overview:

For over two decades, BCIL has been a market leader in providing solutions in Enterprise Mobility, Bar Coding, RFID and eWLAN for supply chain and asset management in the Retail, Manufacturing & Logistics market verticals.

In the present world of young start-ups driving constant innovation and evolving technologies and a transformation in consumer behaviour, BCIL realised the power of adapting their brand Identity, business processes and models in order to stay competitive.



















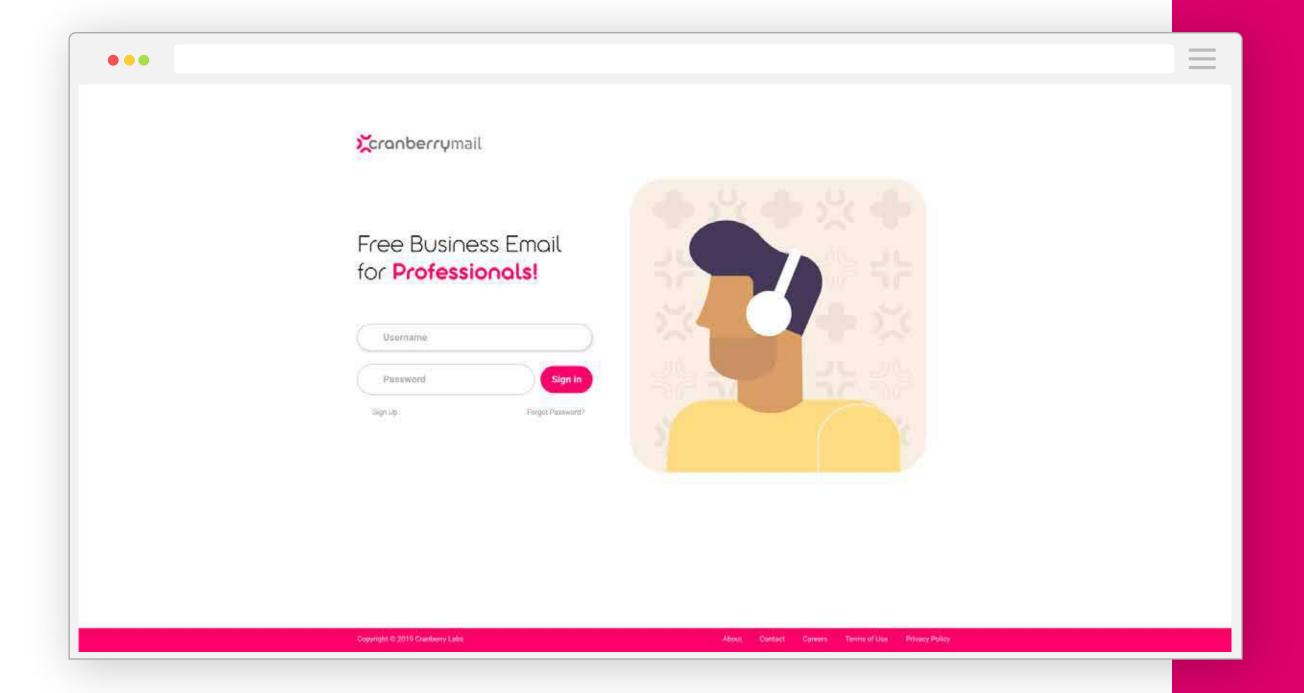








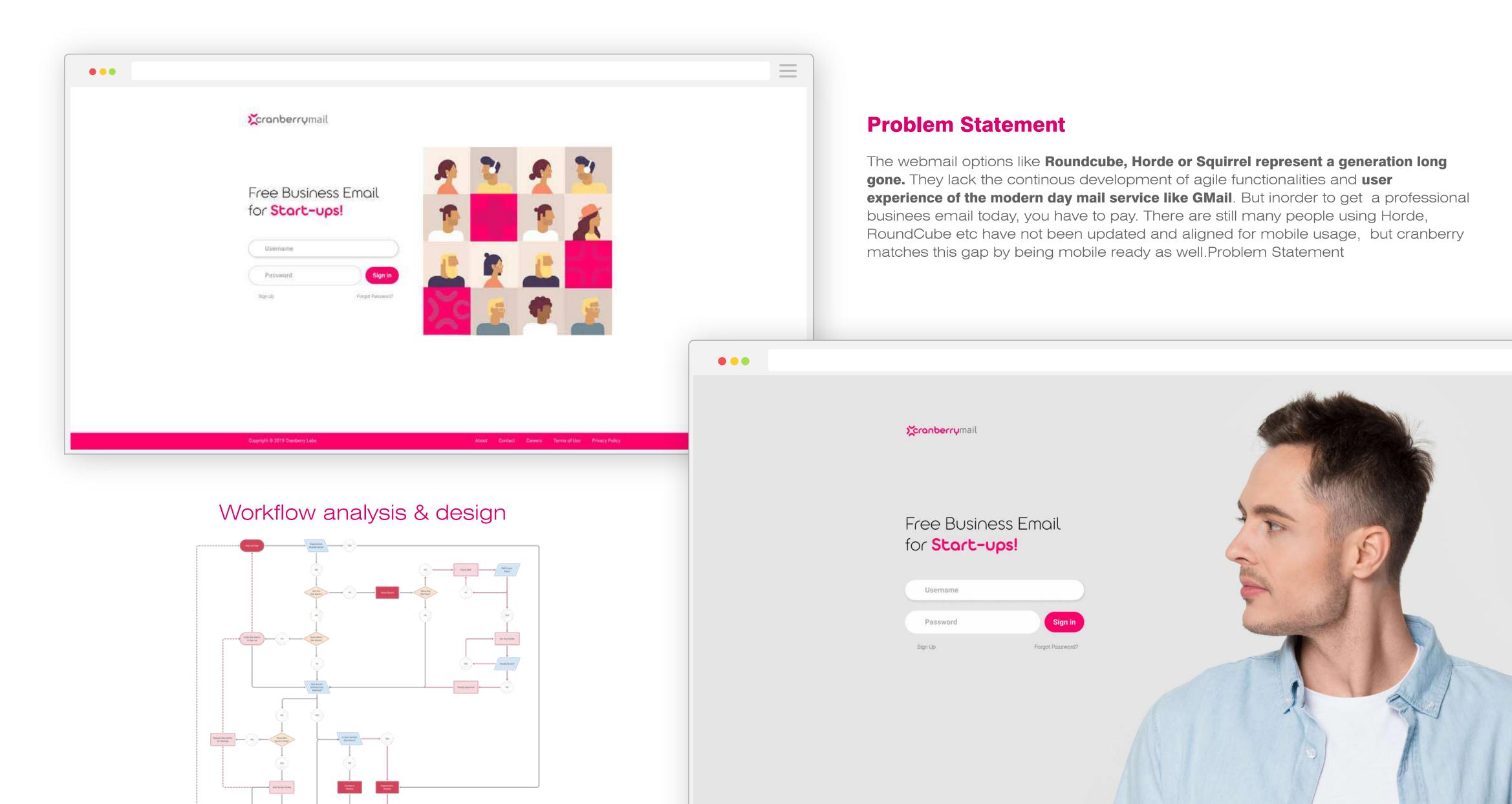




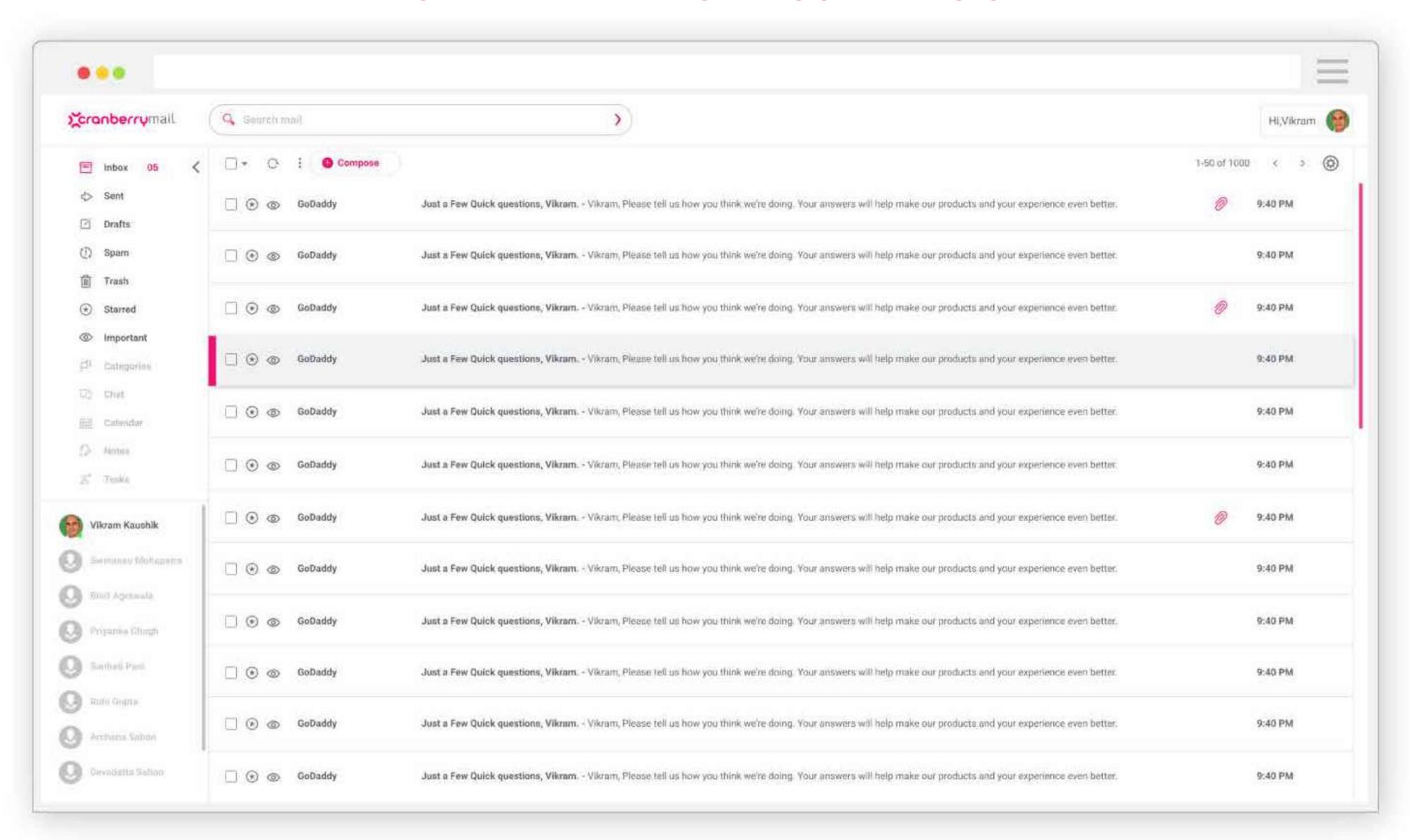
## Creating an open communication

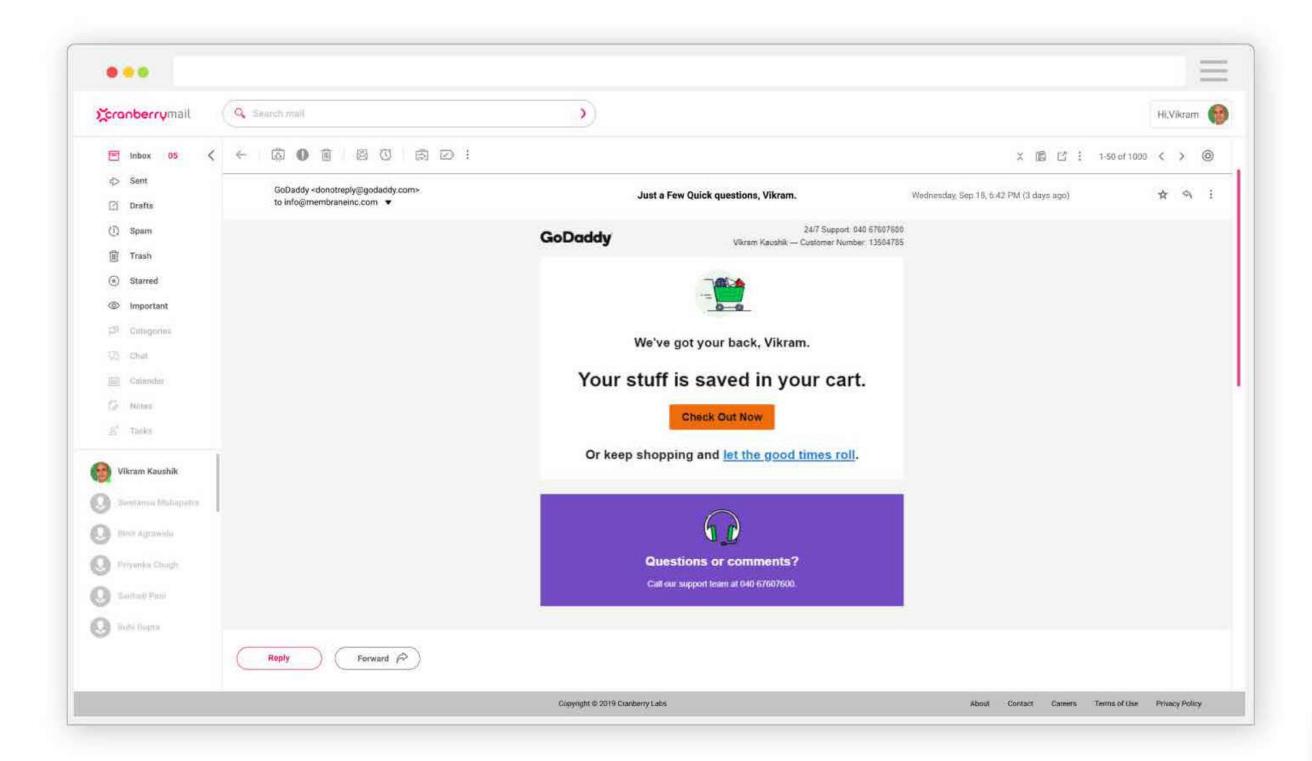
### Overview

An open source collaborative web mail project that is a browser based IMAP client with an advanced, modern & familiar user experience & interface. It will provide full functionality you expect from an e-mail client, including MIME support, address book, folder manipulation, message searching and spell checking and host of other features.



### CMAIL INTERFACE VISUAL DESIGN





### **Challenges**

Usage Patterns have evolved and changed
Mainstream adoption could be a challenge
Distribution Channels
Marketing & Advertising
Market Breathrough

### **Roles & Responsibility**

Brand Strategy & Positioning
Brand Identity & Design
Visual Stylegiude/Design Language
Over all UX & UI supervison
Styleguide/Guidelines

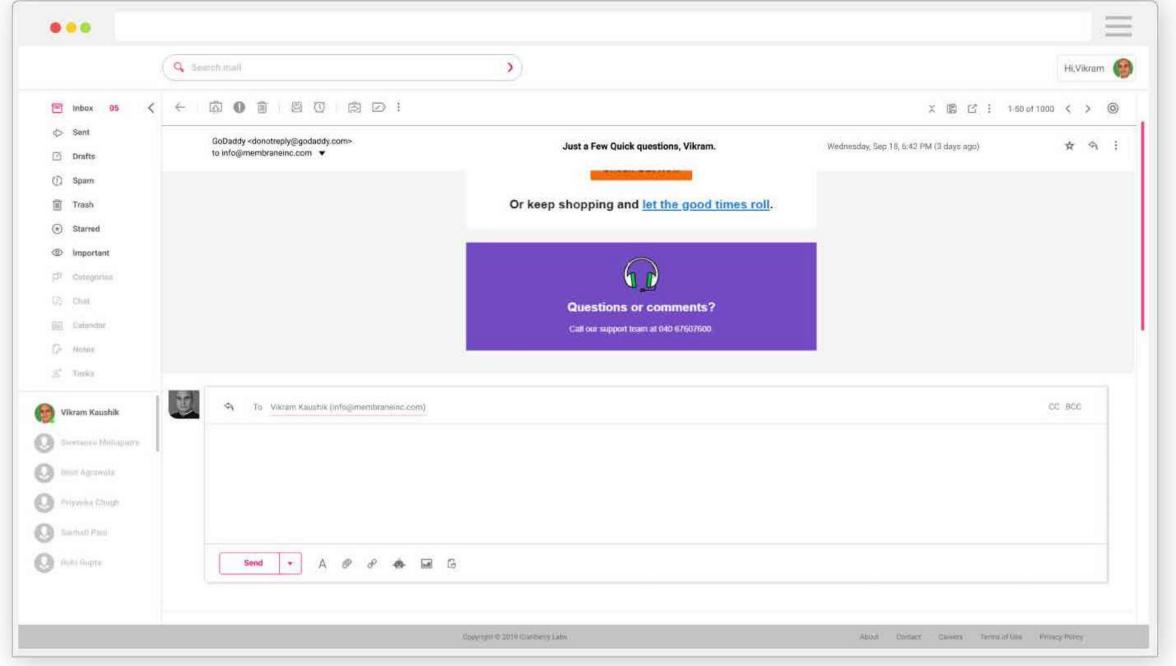
### **Research Insights**

No modern web browser based IMAP client is mobile responsive

Inactive development or updates

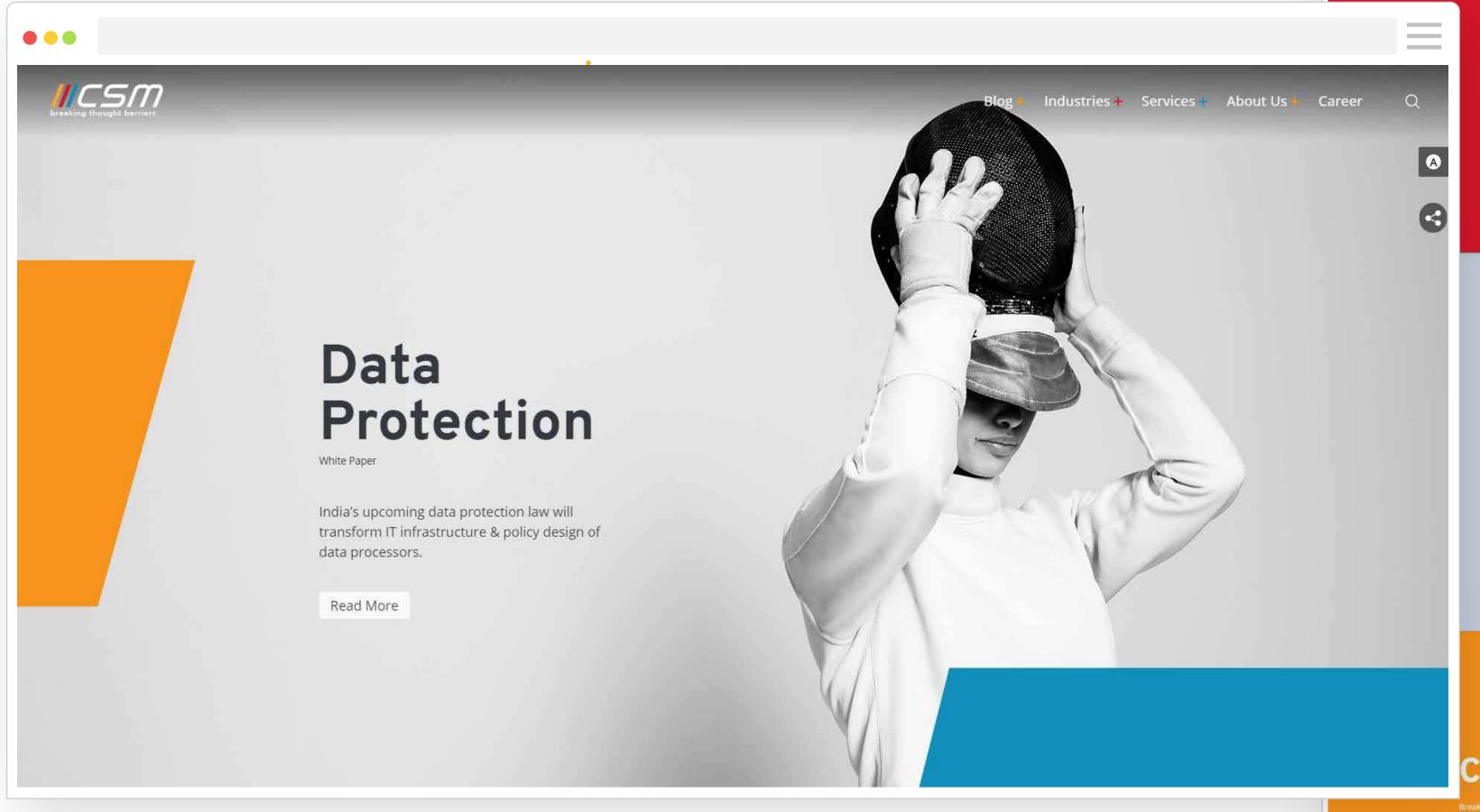
No customer support

Good opportunity to for a product that bridges all these gaps and user needs



### **CSM- Breaking thought barriers**

CSM Technologies is a CMMi5 IT Solutions & Services organization that has implemented 500+ projects in diverse markets such as government, enterprises and small business across multiple geographies in the world. Over a span of two decades, the organization has strengthened its family and expanded from 3 to 700 employees.



## Future of Artificial Intelligence

With an astute focus on public services delive CSM is ever-interested to enhance its ML capabilities to the cover broader areas of artificial intelligence.

Read More

**IIICS**M



## Security as a service

When CSM says Secured, we mean it by certification, infrastructure security and managed security services.

Read More



### **Project Objective**

Depict upwards & onwards momentum Position as a thought leader Attract Better Talent
Attract global partner and clients

Careers
Breaking thought barriers to expa

horizon of possibilities in improvering innovations. Breakthrough your limitations to explore the opportunities at Career@CSM.

Explore Jobs

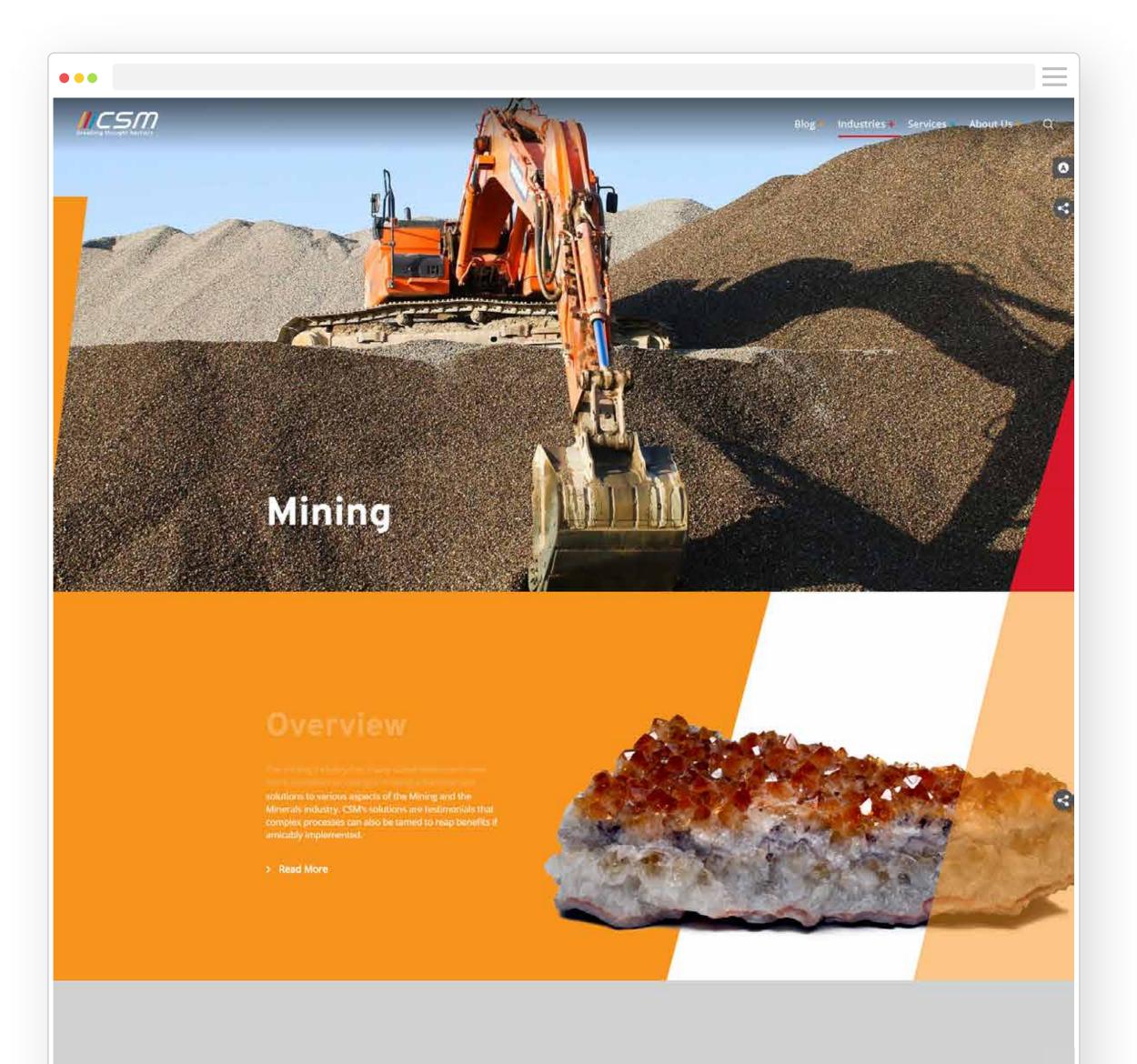


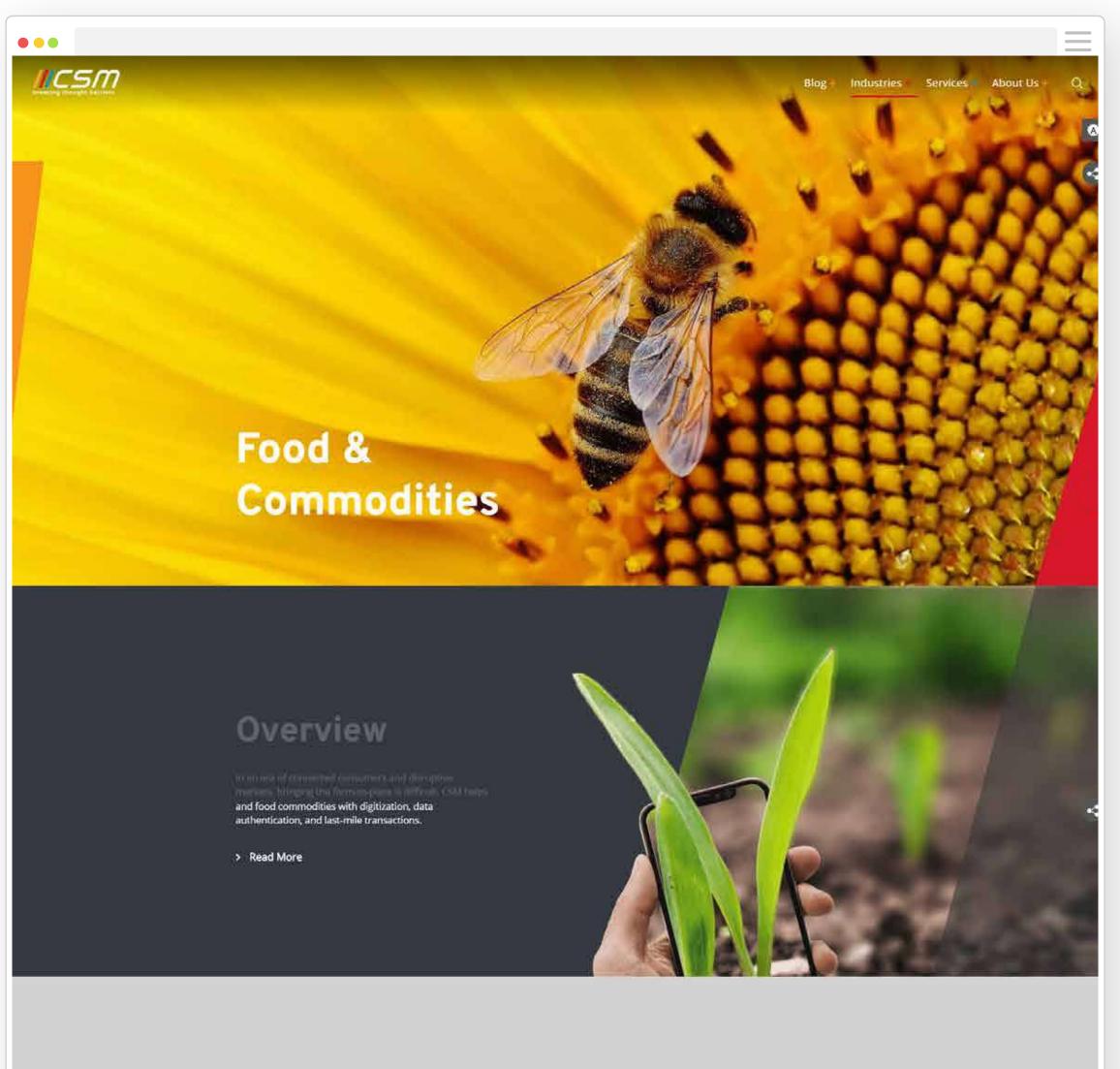
### **Results**

300% Increase in New Unique Visitors

150% New Talent engagement with the Careers page

Increased engament with the blogs section





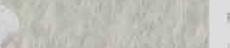
#### Resources



#### Fair Price Shop Automation (FPS)

Enforcing complete transparency in PDS transactions among beneficiaries and Fair Price Shop

Download



Farmer Registration

THE PROPERTY OF THE PROPERTY O



e-Admission is an integral part of the Students' Academic Management System (SAMS). It was conceptualized and developed by CSM in tandem with the stakeholders of the Education ecosystem, to provide a time-bound, transparent system of admission into educational institutes. It is an integrated Academic Management System and comprehensive tool for students/parents, administrators at colleges & Government. It combines reengineering in the admission system, with application development over a robust and highly dynamic condition set, stringent security regulations and mobility solutions to process millions of student application forms for frictionless admissions.

Data is sensitive. Therefore we ensure data security via our cybersecurity regulations mandated by the government and also ensure plugs in-place partnering with external security service providers. The CERT-IN certification further adds strength to the holdfast.

SAMS (Student Academic Management System)

e-Admission allows online application through Common Application Form (CAF), intimation through website, SMS, email, college notice board & toll-free Helpline, enables online processing & updating of admission information, and integration of qualifying exam result database.

Information dissemination to the students has been made multi-faceted to ensure delivery of admission: message in more than one mode of communication.

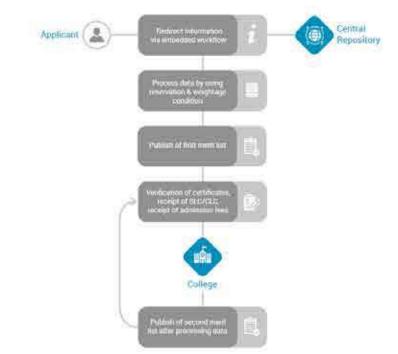
24/7 support for assisting not just the students but also the service providers, ensures that data is cleansed and complete, giving way to transparent results. The support cells provide application-wide, infrastructural and student hands on assistance throughout the period of admission.

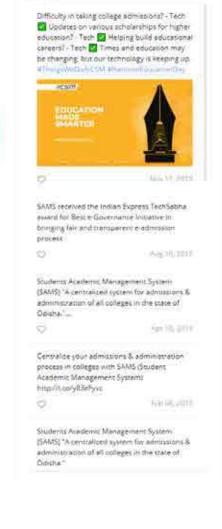
e-Admission is essentially a solution that transforms the 'One Applicant - Many Applications' to 'One Applicant - One Common Application' when it comes to admission in educational institutions.



SAMS utilizes process-driven technologies to reduce cost and time in admissions.

#### Workflow

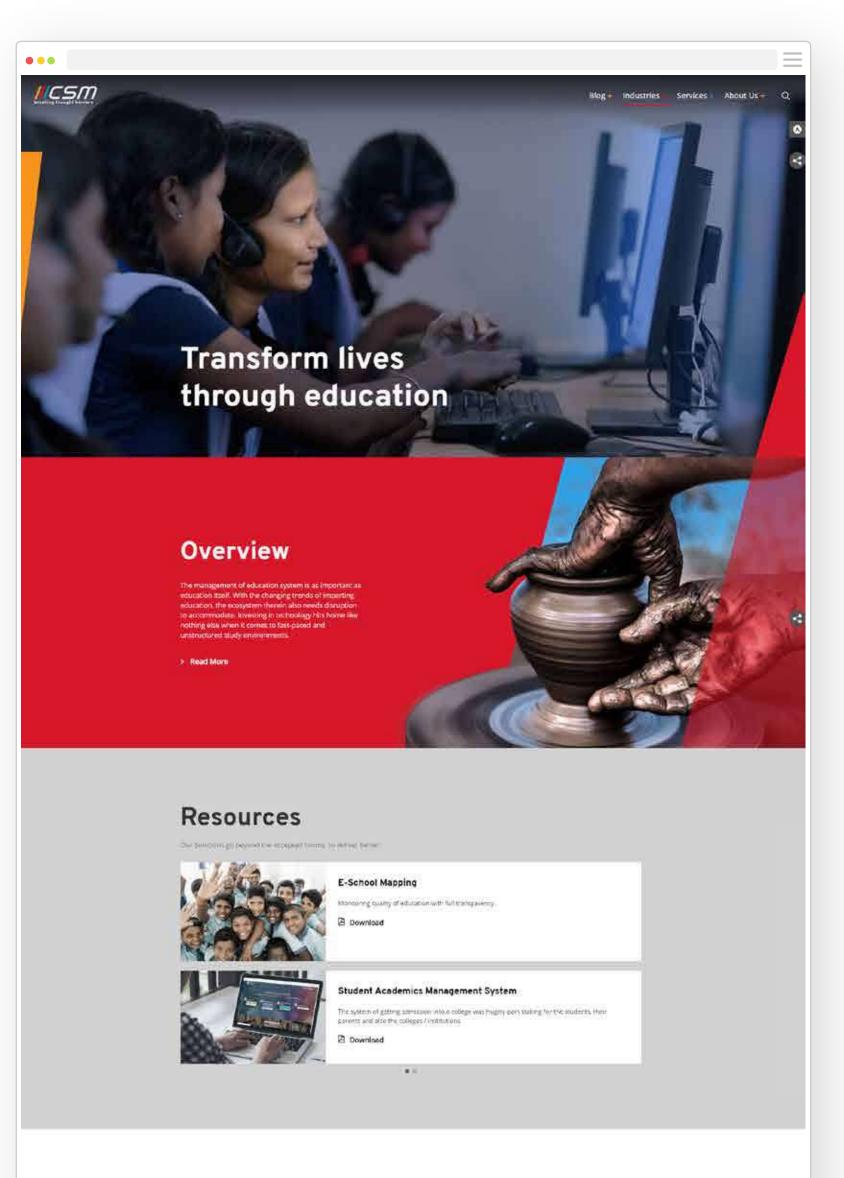




CSM Technologies

### Request for Service

Email \*



### Offerings

CSM's solution in	Education management has been eviriched with its 10+ years of
domain expertise	

AGMISSION	Automation	113
System		





onitoring	(









## India's Largest Forms Platform & Advanced Education CRM Suite

Overview

FDS – India's Largest Forms Platform & Advanced Education CRM Suite. FDSHive is a suite of new-age and state-of-the-art technology powered, education focussed application forms system, education CRM and education marketing automation systems.













fds telex

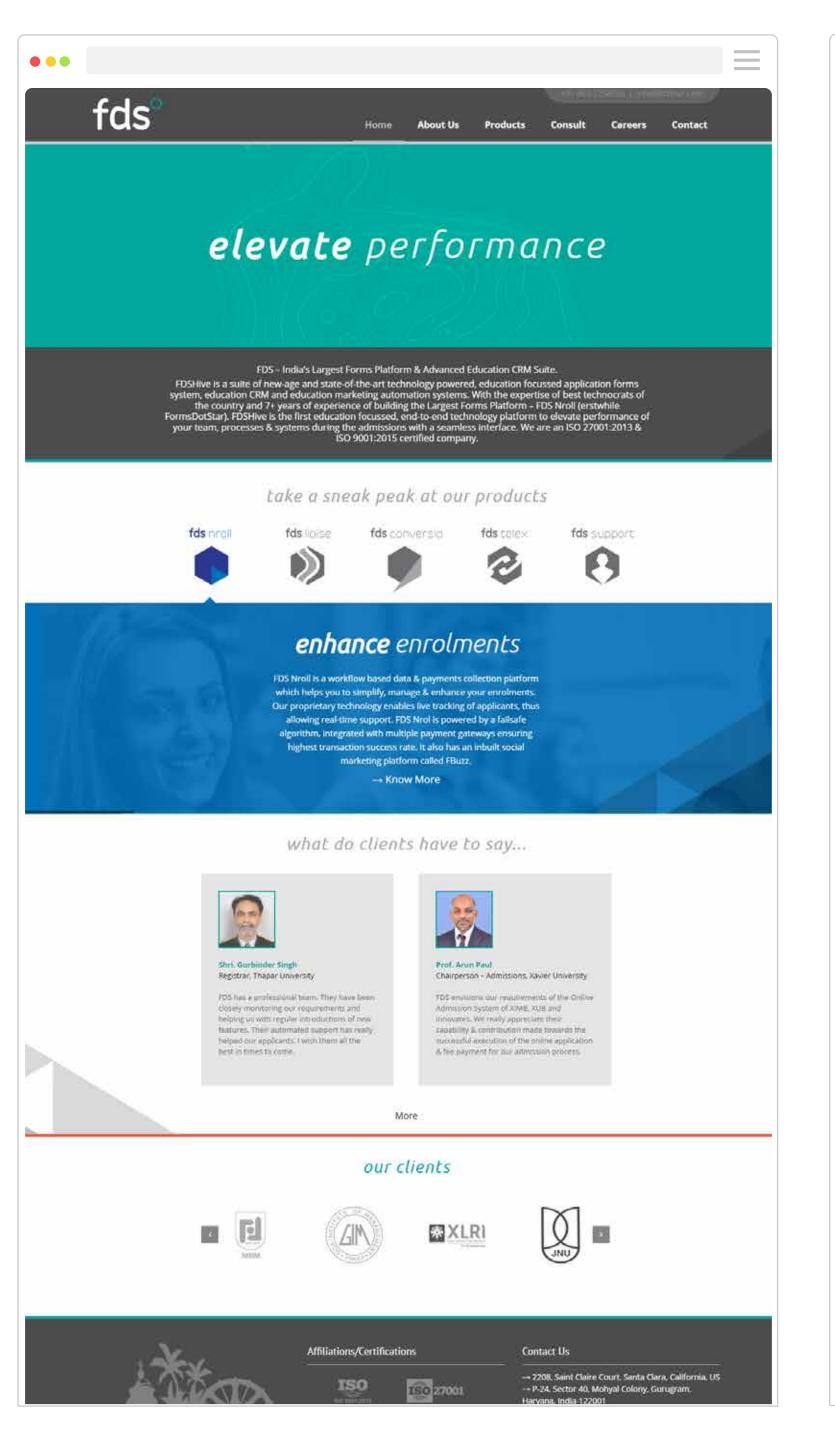


fds connect

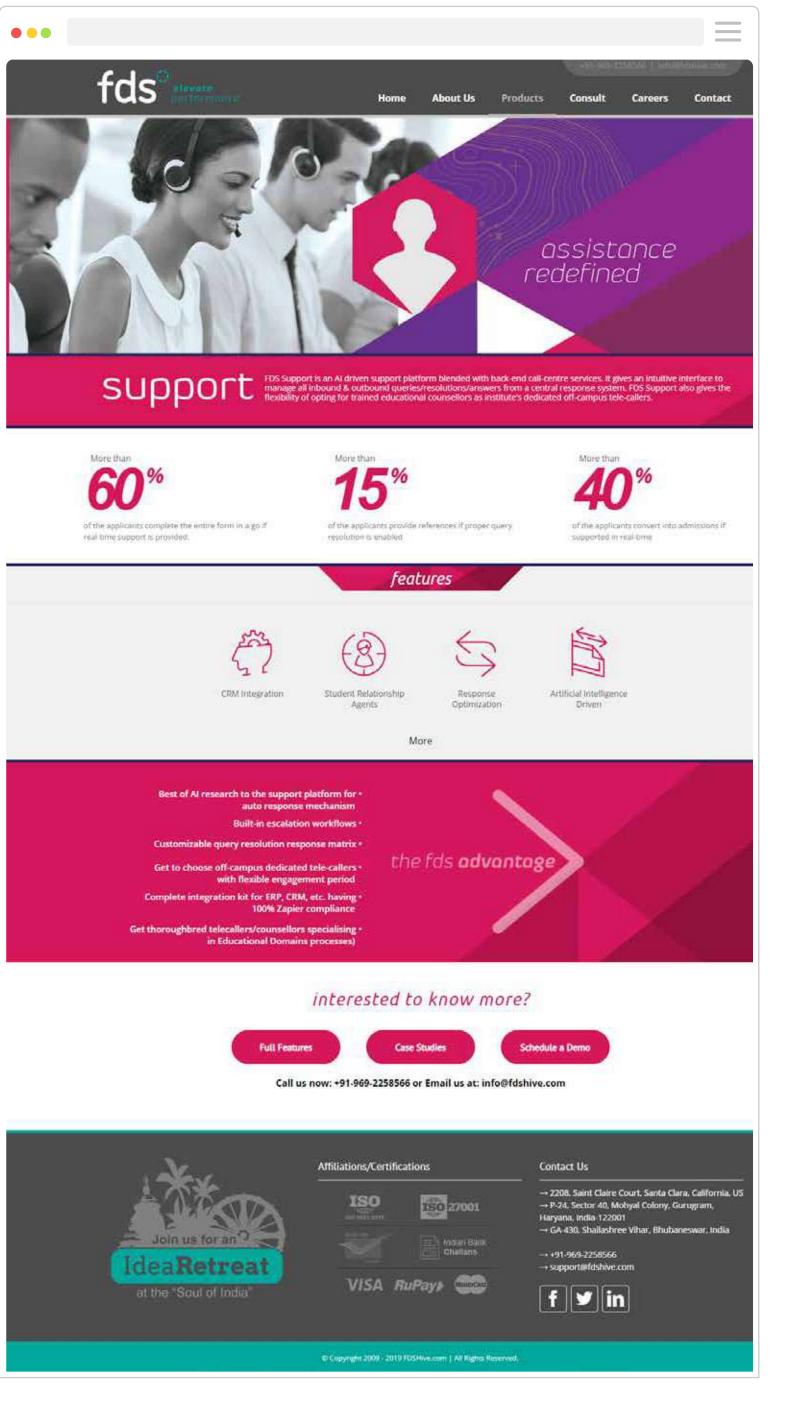


fds support



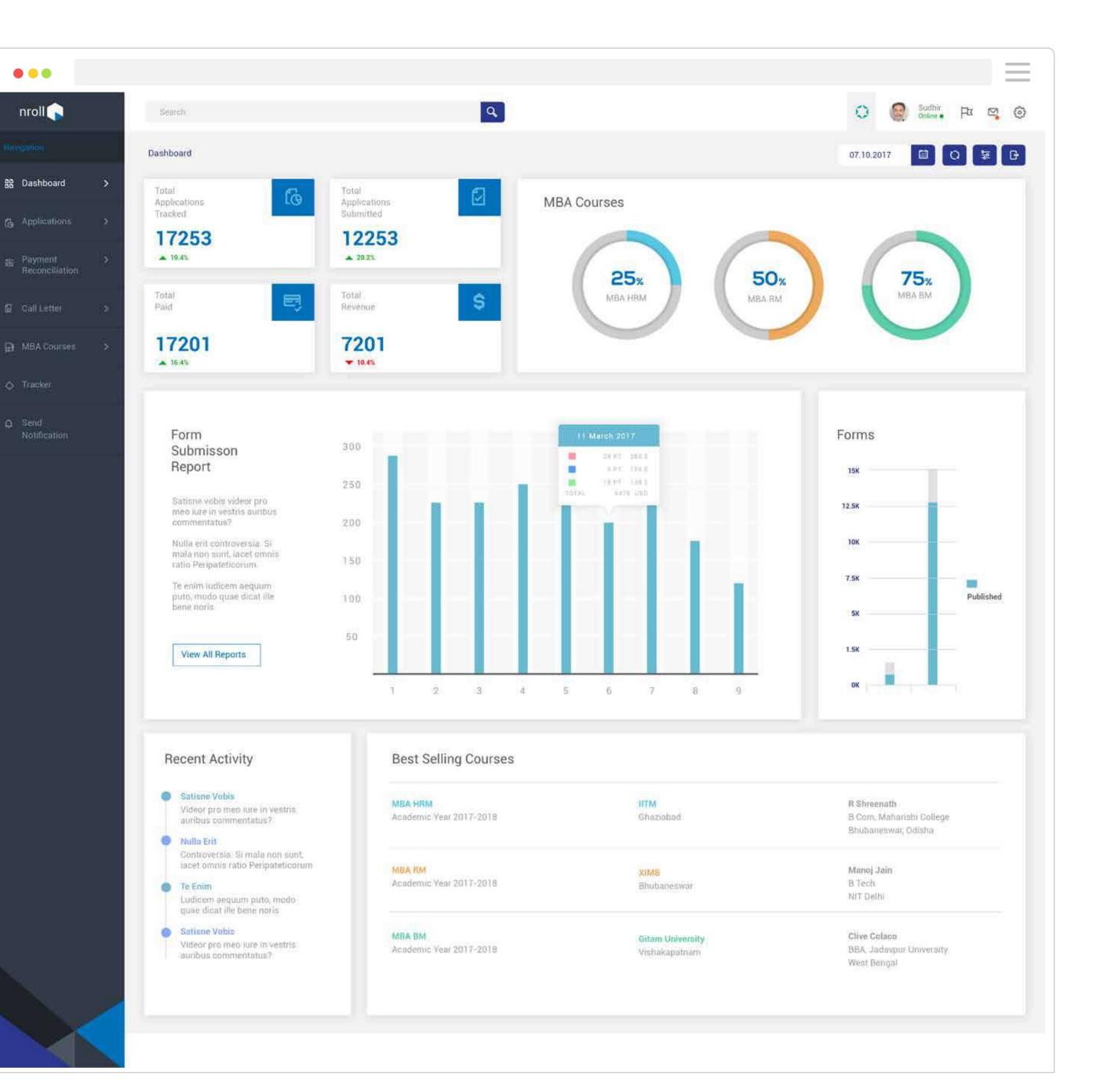






#### **Product Visual Design with Brand Alignment**







0%

of the institutions are able to map 100% of their expenses to admissions funnel

More than

90%

of the engagement with prospective candidate/s can be automated

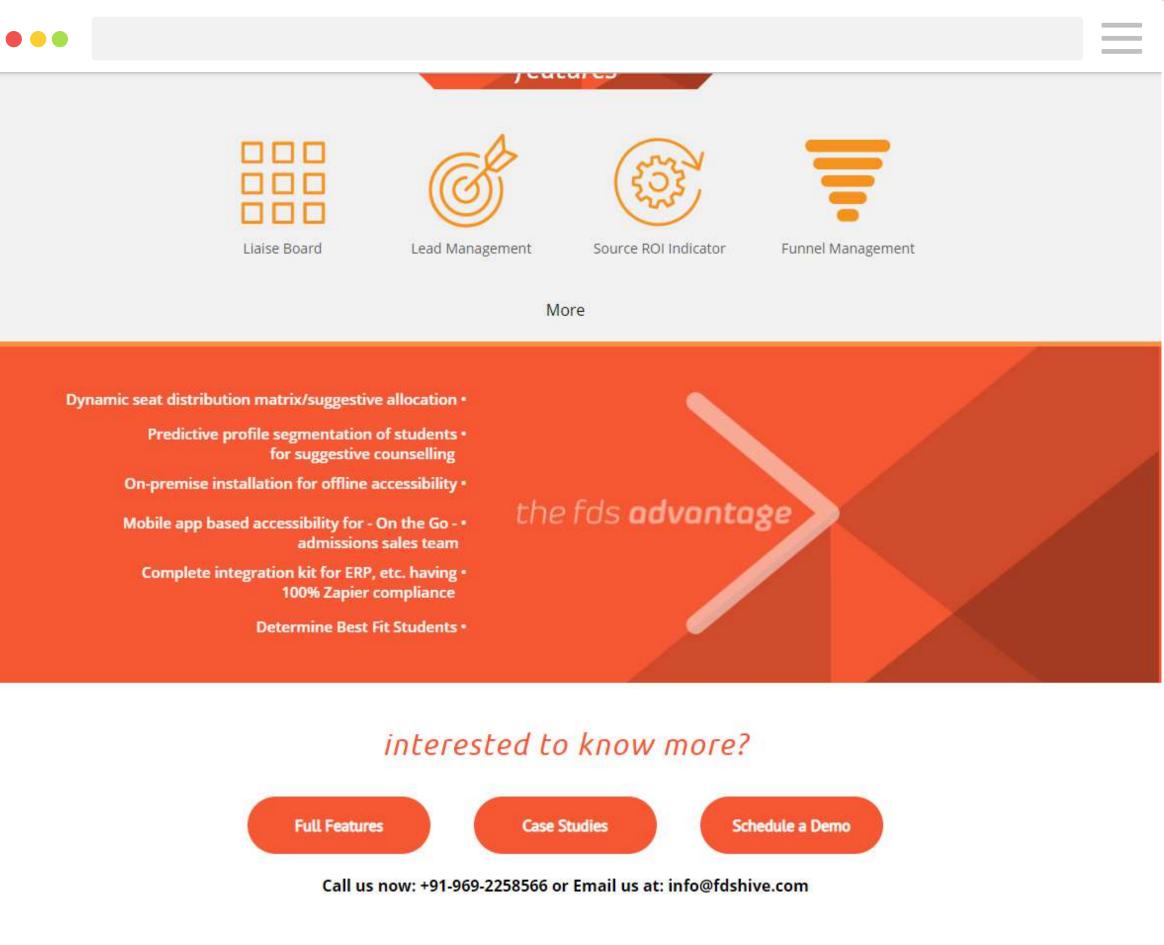
**28**%

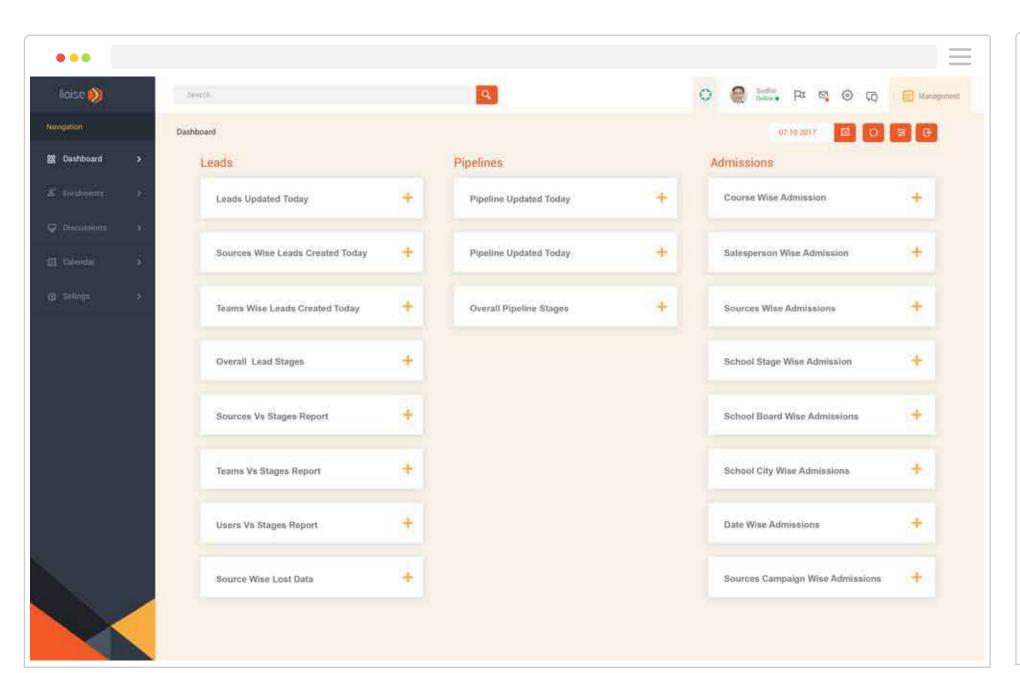
of the leads move to the next stage by using a CRM for funnel management

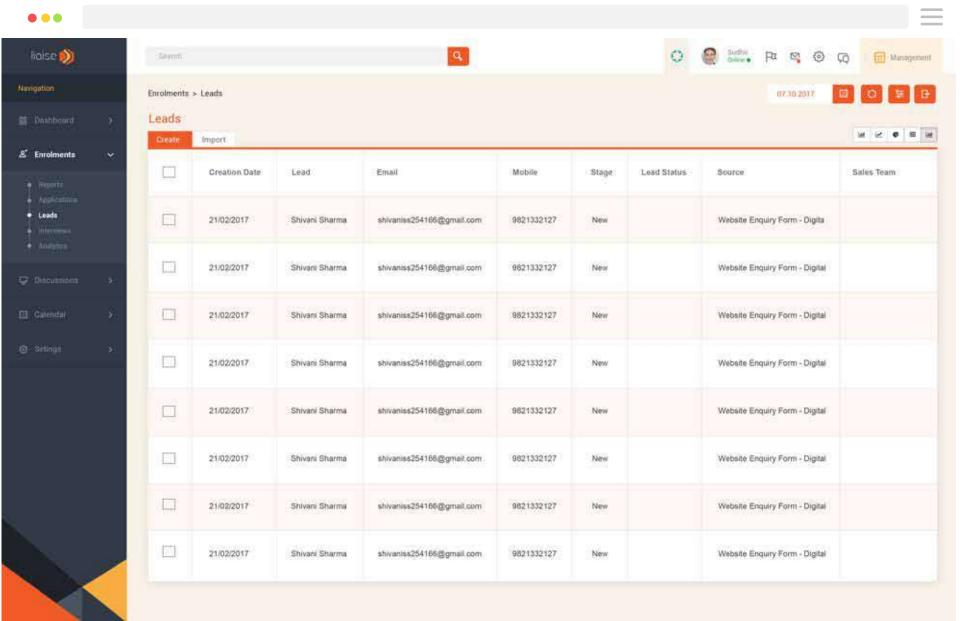
features

#### Website Redesign -

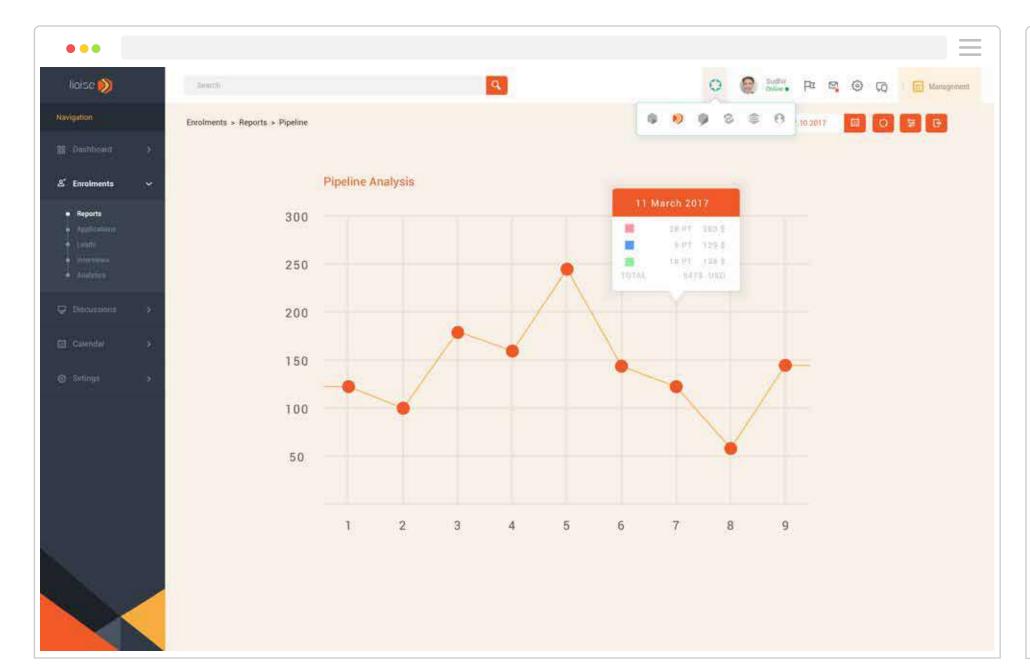
Carrying forward the identity across all touchpoints

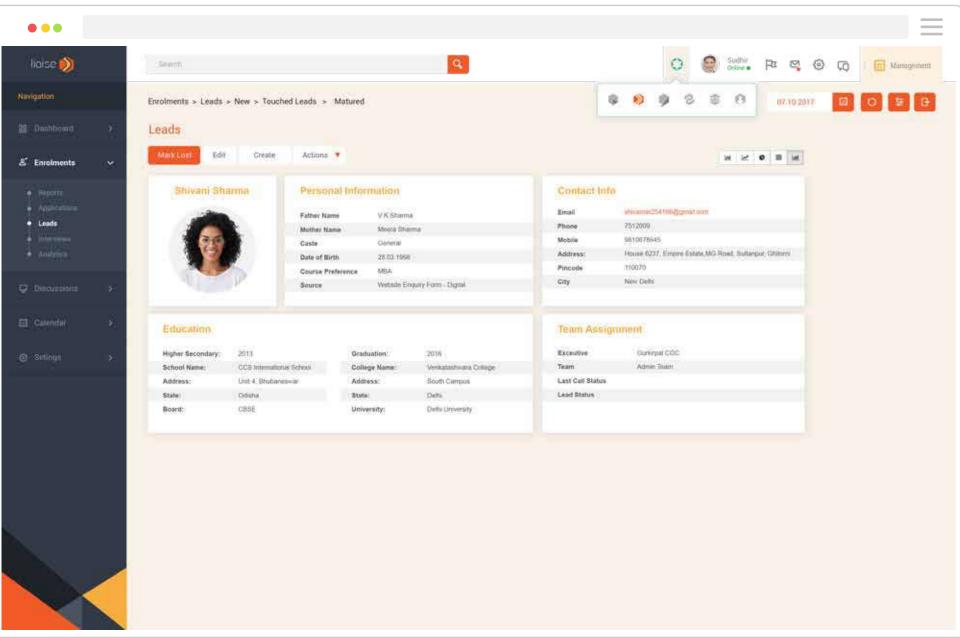




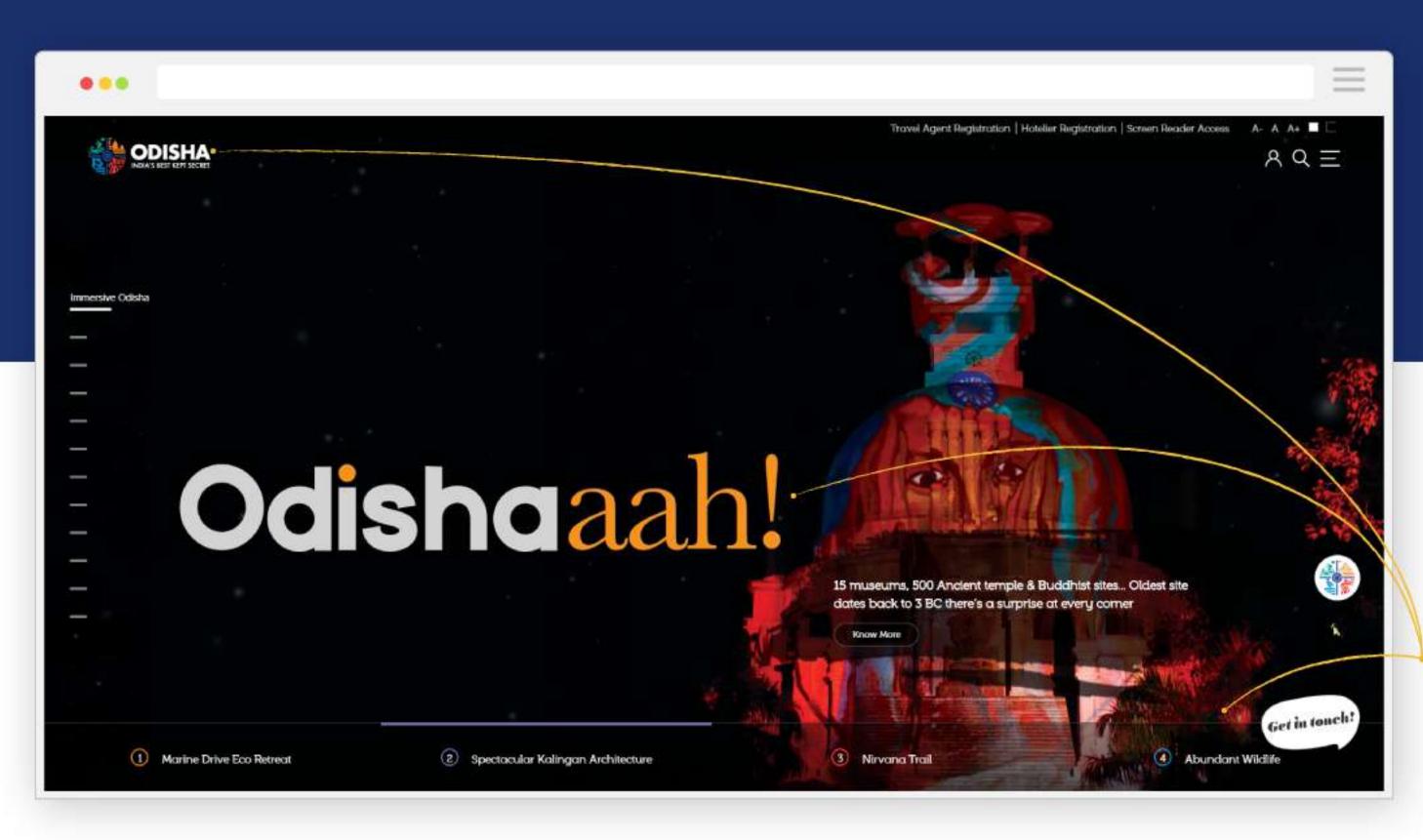


Product
Visual
Design
with
Brand
Alignment





## An Inclusive Opportunity for Everyone



Brand Identity a promise

### Overview

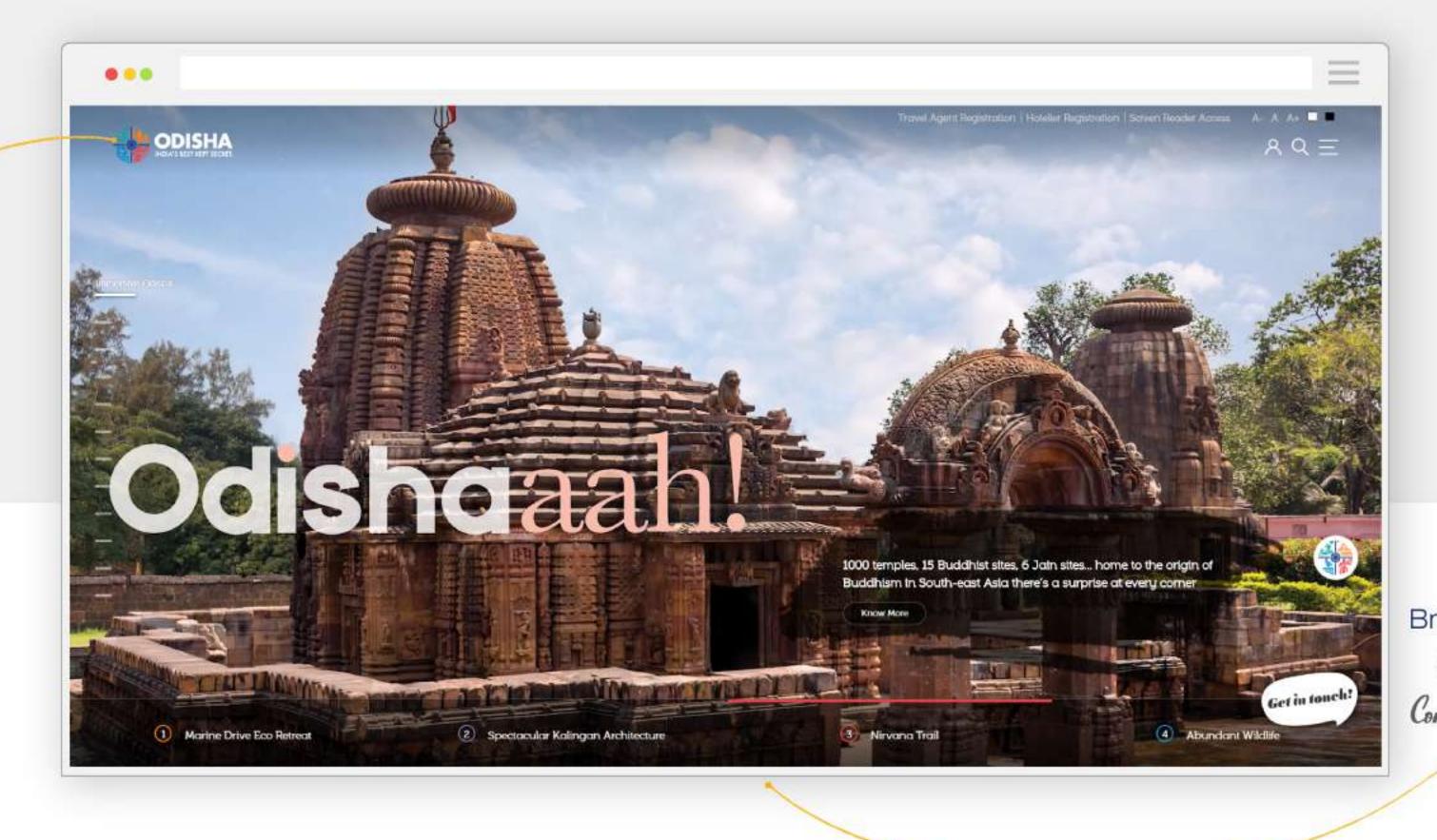
Odisha Tourism wanted to enhance the state's tourism brand appeal and bring all stakeholders together on a single platform and deliver a global standard user experience & design.

Problem Statement

### **Revealing India's Best Kept Secret**

The Primary goal was to create a strong digital brand for Odisha. It was also important for the platform to offer end-to-end capabilities from discovery and exploration to planning, booking, and service provider feedback for all stakeholders.

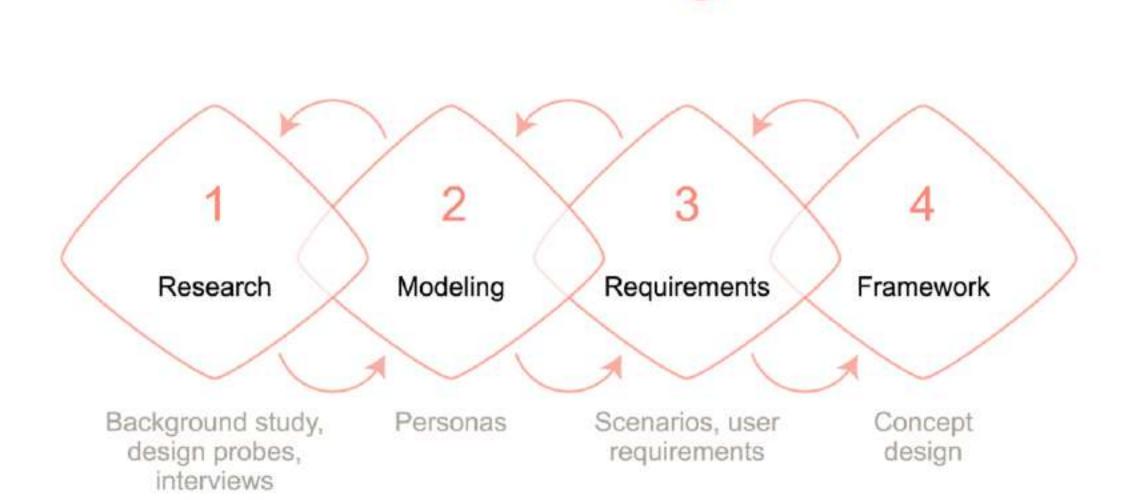
Brand Recall Consistency



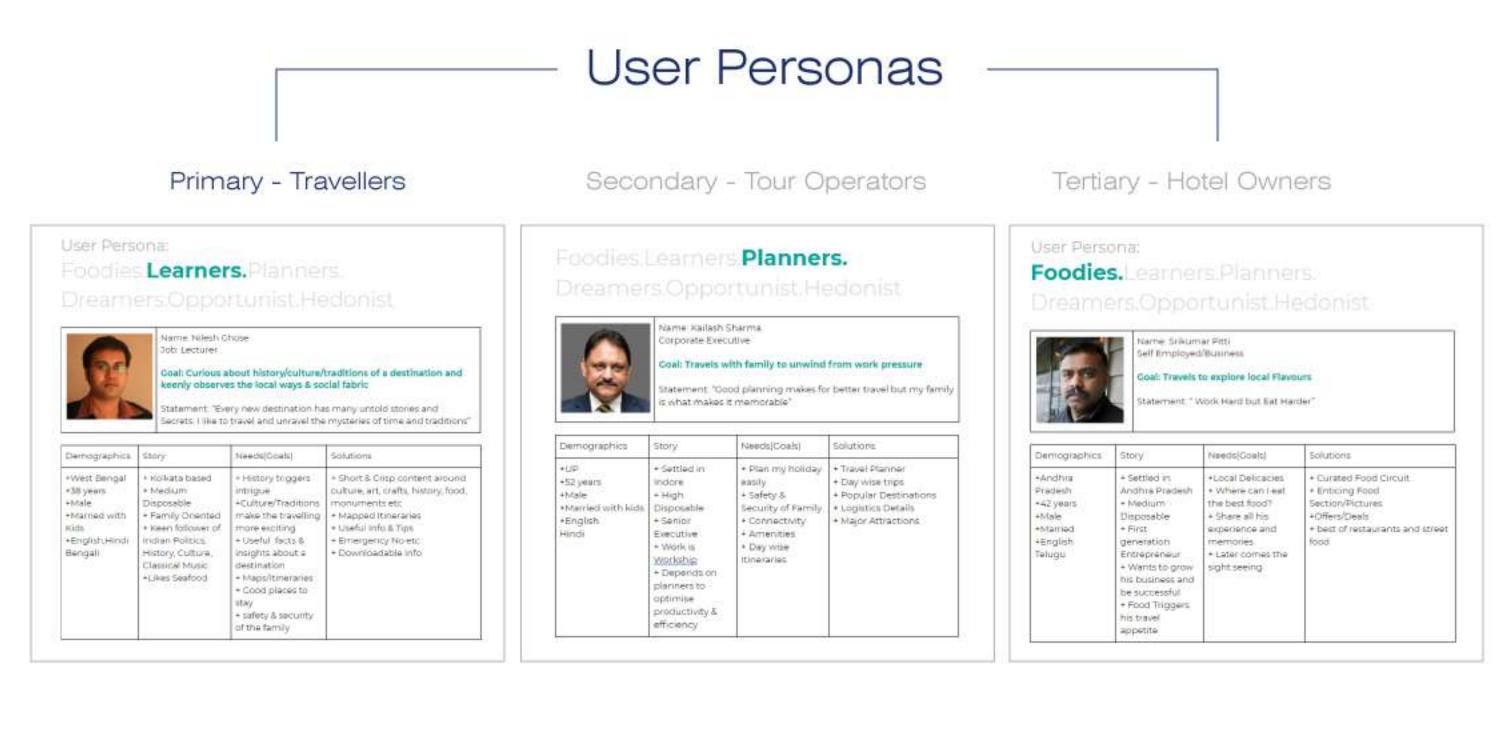
Brand Recall Consistent Communication

### Process & The Work

## Goal Directed Design Process











Travel Agent Registration | Hotelier Registration | Screen Reader Access

A Q ≡

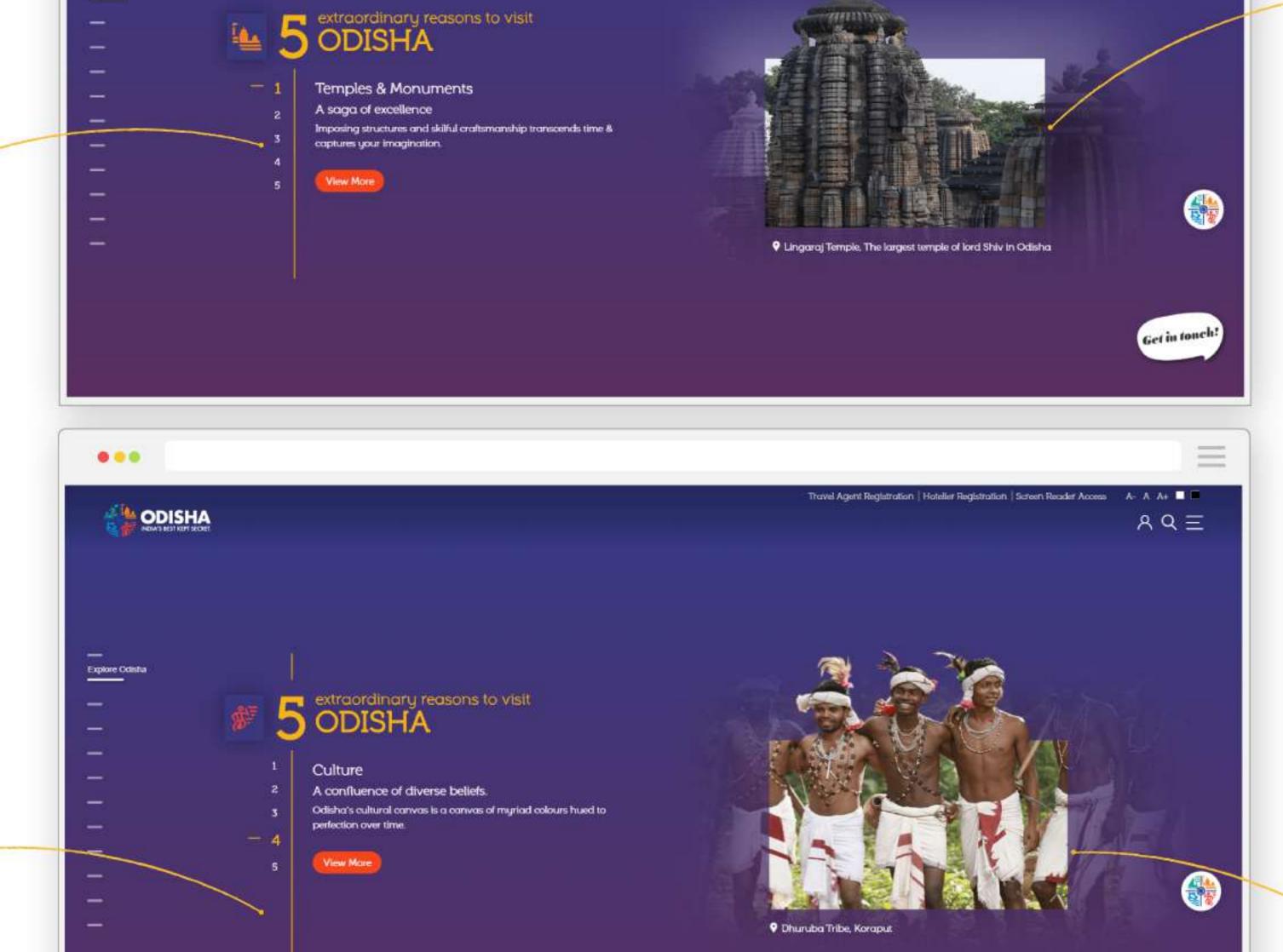
## Key Scenarios & Tasks



...

Explore Odisha

ODISHA PASAY MESI KEPT SECRE



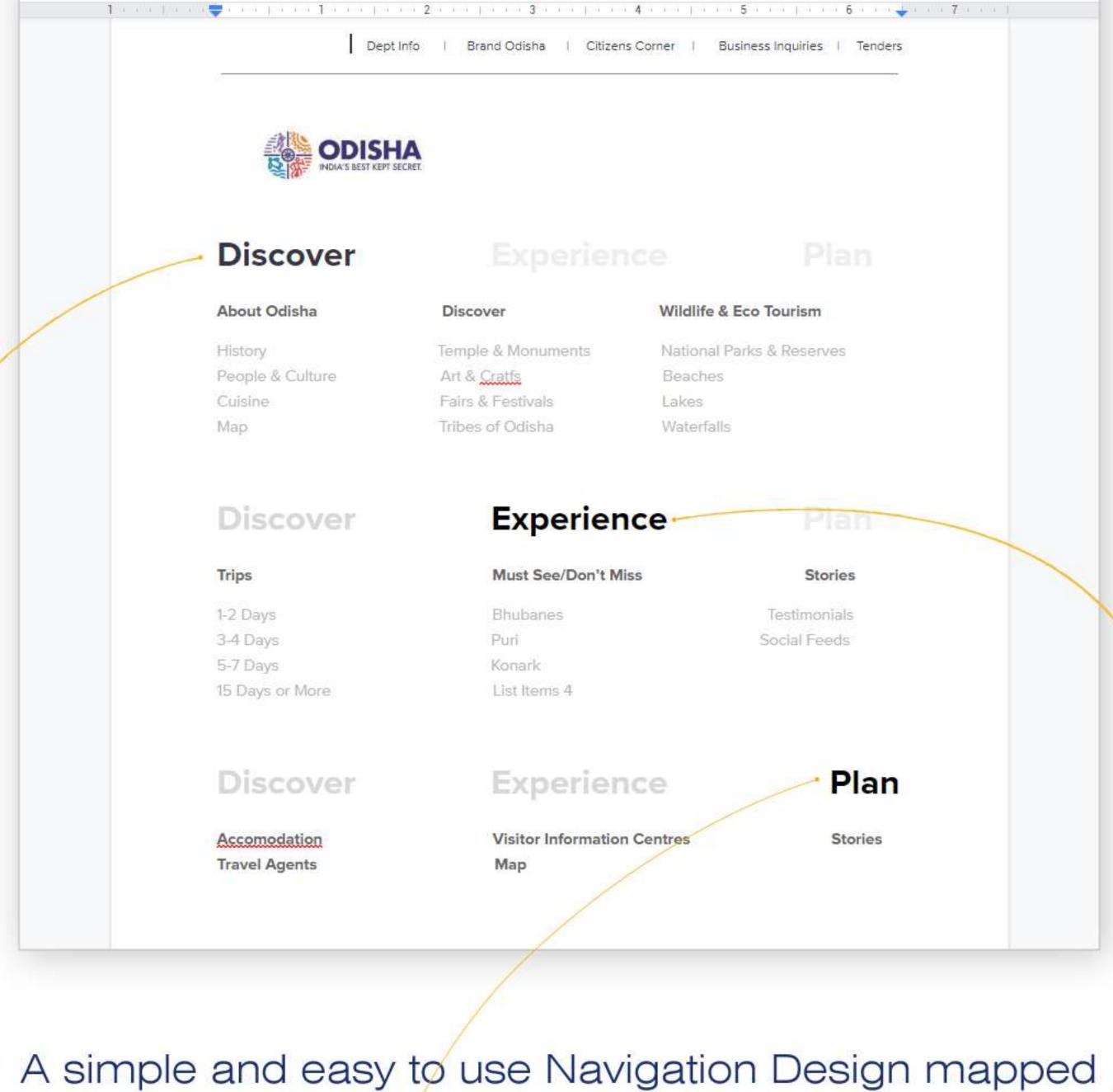
How many temples in Bhuhaneswar?

Scenarios Knowing different culture makes travelling worth it

I don't know much about tribal life

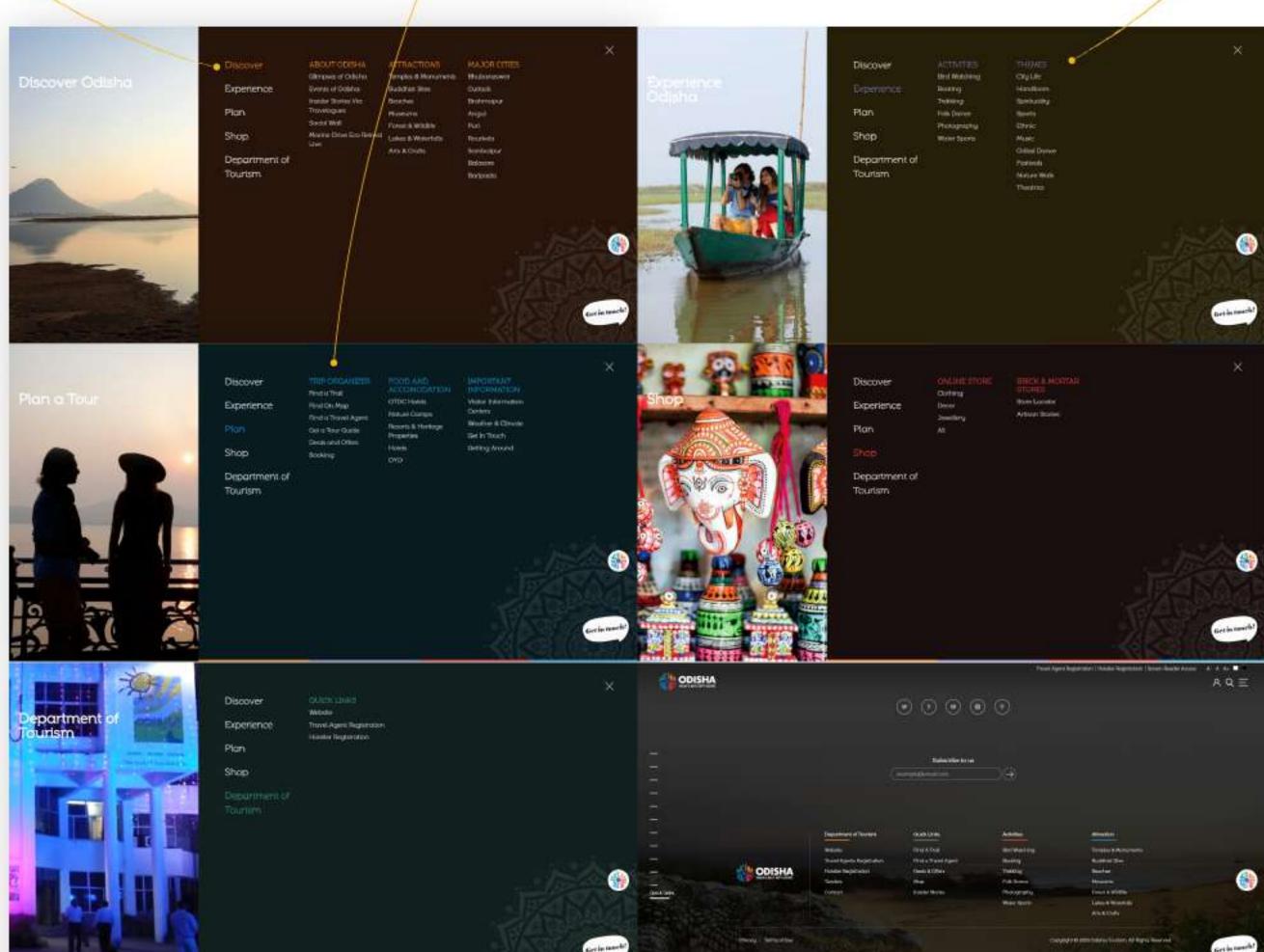
## A Conceptual Model that matches the Mental Model A complicated list reduced to just three user 3 points of Interactions for the user: **DISCOVER, EXPERIENCE & PLAN**

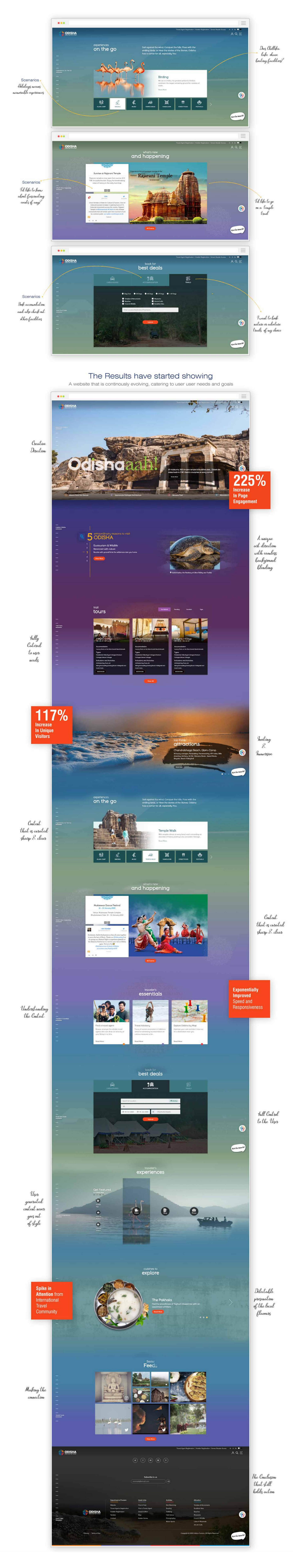
V... → 11 → B I U A ♪ G⊃ 🖾 💌 → 🖃 🗏 🗏 📜 → 🏗 → 🗷 🗷 🗴



# The choice of a Hybrid Menu that is Persistent, Fully Detailed yet Unobtrusive

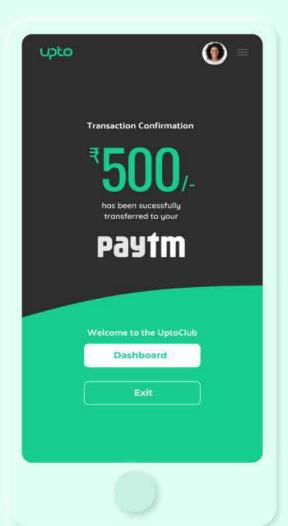
to user's mental model/lingo

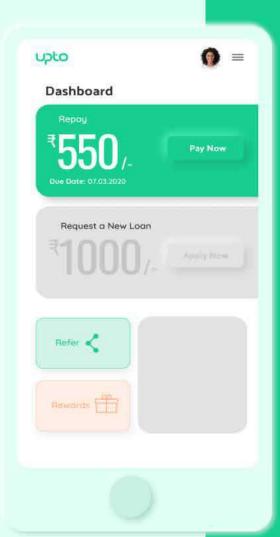


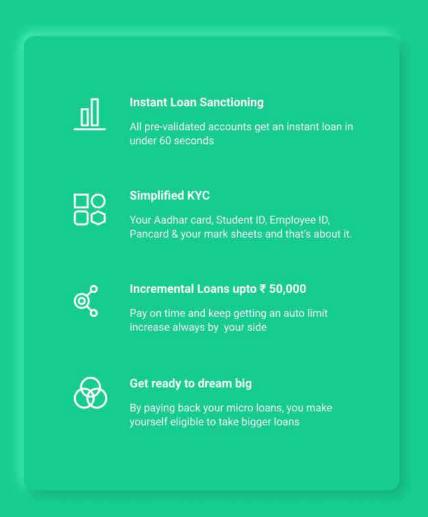














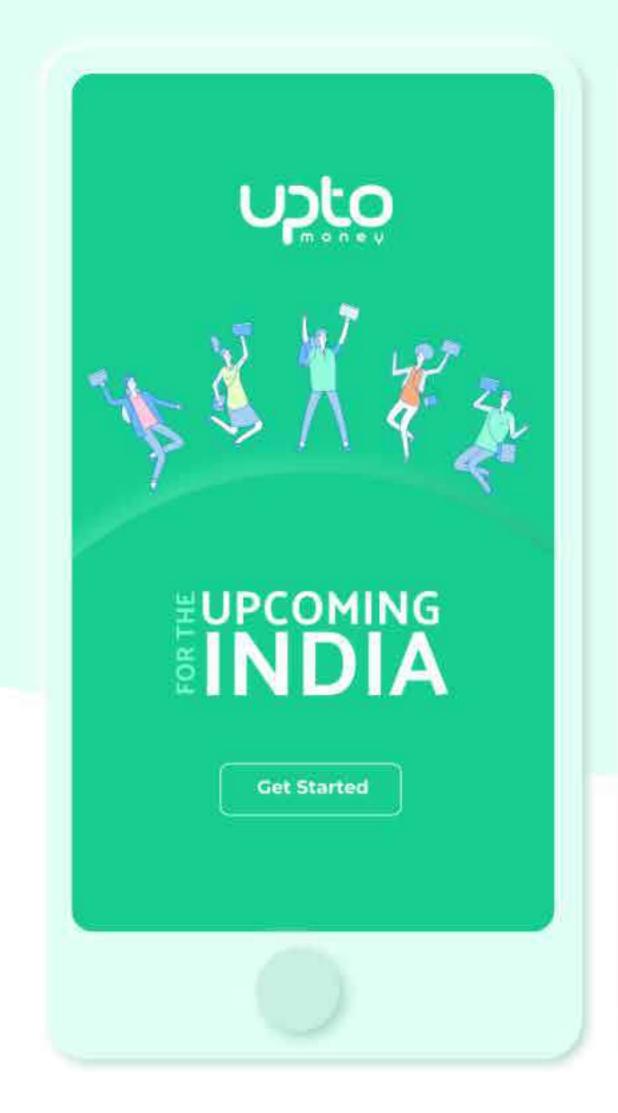


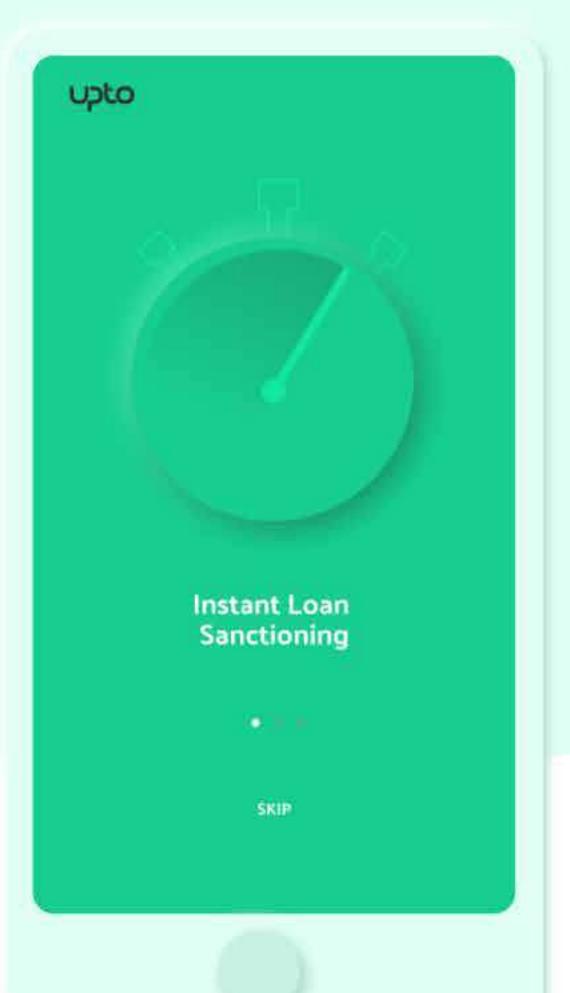
## **UptoMoney - For the upcoming Indians**

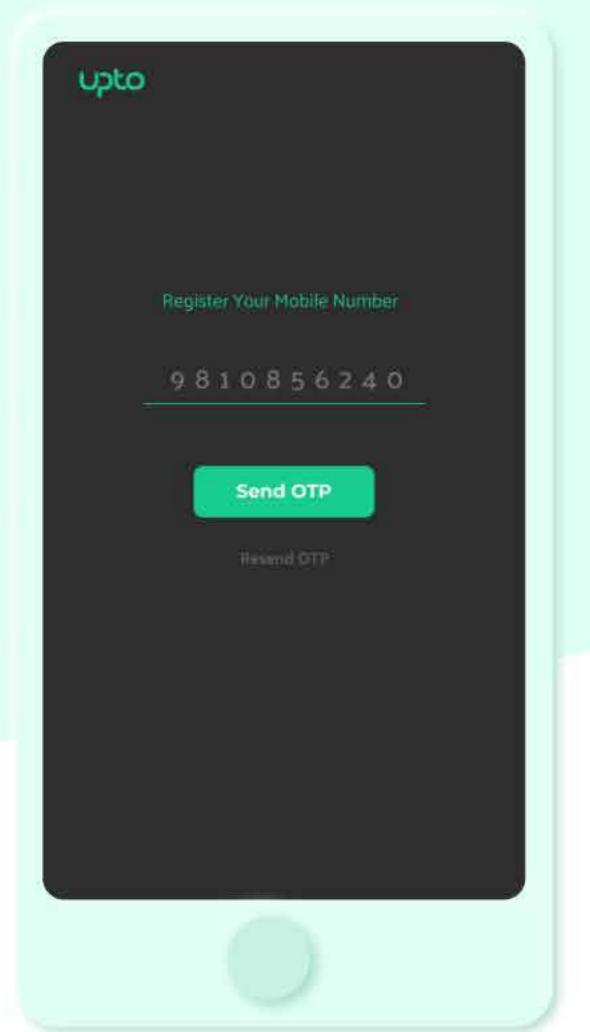
### Overview

Offering Indian students, blue collared workers and young professionals instant nano/micro loans digitally via the UptoMoney app. It offers users an opportunity to build an early credit worthiness and history.

### Built with making the onboarding as easy and robust as possible







### Design with the least possible distractions on the screen

