Swati Sharma

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🏠 Malaysia & India

QUALITY ASSURANCE ENGINEER– CLIENT FACING – PROJECT HANDLING

A certified and a resourceful IT Software QA Engineer holding a dynamic professional with 3.6 + years of experience in Manual testing (Web & Mobile application and Banking domain)

- ✔ Strong skills with QA Engineer and a solid background working with various types of testing – **Manual Testing (Web and Mobile testing)**.
- ✔ Experience in handling & Co-ordinating smooth implementation of test plans with the development team.
- ✔ Having hands on experience of Agile Methodologies.
- ✔ Experience in banking areas like Retail Banking.
- ✔ Experience in handling of defect Tracking tools Such as Jira, Bugzilla.
- ✔ Ability to preparation of test plans, test cases and execution & reporting
- ✔ Ability to write test cases and test scenario, review, run and generate test reports.
- ✔ Knowledge of STLC and SDLC with experience in writing & executing test cases and test scenarios.
- ✔ Excellent communication skills, including the ability to communicate and translate technical solutions to less technical people.
- ✔ Well organized, self-motivated, with the ability to complete projects to a high standard with minimal supervision
- ✔ Knowledge of ALM Tool.

Expertise in various types of Testing, Tools & Methodologies:

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▪ Functional testing	▪ Defect Tracking Tools : **Bugzilla, Jira**	▪ SDLC Methodologies : **Agile, Scrum, Waterfall Method**
▪ Regression testing	▪ Defect Reporting Tools: Mantis, Youtrack, Scrumdesk, Bitbucket	
▪ Integration testing		
▪ Usability testing	▪ Communication Tools: Asana, Skype, Slack	
▪ Compatibility testing	▪ Management Tools : **ALM (Application Lifecycle management)**	
▪ Reverse testing		
▪ System testing	▪ Documentation Tools : MS (Excel/Word)	
▪ Smoke and Sanity testing	▪ Office Tools : MS Office	
▪ AD-hoc testing		

CAREER PROGRESSION

MIRACLE INFORMATICS IT SERVICES (INDIA)

January 2018 – Till date   *QA Engineer*

- ✔ **Project 1 - e-Driver App**

    Project Description: e-Driver app professionalizes the drivers daily activities and leverages the fleets" efficiency as well. The app gets drivers more jobs on the go, keeps them satisfied with simple workflow and cashless payment system. Driver can purchase the items from the mobile app by scanning the barcode through different distributors.

    - Team Size : 3
    - Duration : Jan'18 to Jun'18
    - Testing : Mobile App
    - Platform : Windows, Android
    - Tools : Lightshot, Jing, Skype, Loom,
    - Bug Tracking Tool: Bugzilla

Responsibilities:
    - Understanding the requirements and project functionalities.
    - Involved in Exploratory, Smoke, Functional & Regression testing
    - Defect Reporting
    - Involved in defect Verification

- ✓ **Project 2 - Equitas Small Finance Bank**

  Project Description: Internet banking system is an online Banking System, which helps the Customers to make online transactions. This banking system contains two types of transactions. They are customer Transactions and bank transactions. In this banking system when user enter his customer id and password. Then it will display the list of transactions like balance enquiry, transaction enquiry, Transferring money from one account to another account, fixed deposit position, fixed deposit renewal, cheque status. Involved in the testing of all the six modules.

  - Team size   : 5
  - Duration   : July'18 to Dec'19
  - Testing   : Web & Mobile (Internet & Mobile Banking)
  - Platform   : Desktop, Android, IOS
  - Tools   : Jira

Responsibilities:
  - Understanding the Client Requirements and functionality of the system.
  - Prepare and Execution of test cases as per requirement.
  - Involved in preparing the traceability matrix.
  - Finding defect and assigning the defects to developer.
  - Defect Management, to ensure quality of defects raised during execution
  - Involved in System and Functional testing.
  - Mapping functional requirements with test cases.
  - Retesting the cases where defect has been raised.
  - Performed all the activities through Agile Methodologies.

- ✓ **Project 3 - Audit**

  Project Description: Web Content Accessibility Guidelines (WCAG) 2.0 defines how to make Web content more accessible to people with disabilities. Accessibility involves a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities. Although these guidelines cover a wide range of issues, they are not able to address the needs of people with all types, degrees, and combinations of disability. These guidelines also make Web content more usable by older individuals with changing abilities due to aging and often improve usability for users in general.

  - Team Size   : 8
  - Duration   : Feb'19 to Dec'19
  - Platform   : Windows
  - Tools   : Lightshot, Camtasia, Firepath, Dropbox and Firebug.
  - Project Management Tool: Microsoft Excel

Responsibilities:
  - Web Testing
  - Functional & UAT Testing
  - Involved in defect Reporting

GENESIS TECHNOLOGIES (INDIA)

May 2016 – December 2017   *Quality Assurance Engineer*

- ✓ **Project 1 – Overlay**

  Project Description: The Overlay project is based on cookie testing. In this we trigger overlay (a kind of discount pop up). The triggering conditions for overlay are given on the summary page of yieldify account. We need to trigger the overlay only with given triggering conditions and need to check its alignment, cookies and validation. There is various type of campaigns like Desktop, Mobile, Tablet, Watchdog, Location targeting etc.

  - Team Size   : 10
  - Duration   : May'16 to Dec'17
  - Platform   : Android, iOS, Windows, Mac
  - Environment : Web App
  - Tools   : Cookie Manager, HMA-VPN, Browserstack, Lightshot, Jing, Slack.
  - Bug tracking tool: Google Sheet, Sales Force.

Responsibilities:

- Understanding the Client Requirements
- Prepare and Execution of test cases as per requirement
- Defect Reporting
- Involved in Cookie, Browser, Reverse and Regression testing

✓ **Project 2 - Arpit Dairy Application**
Project Description: - The application consists of four sections i.e. Admin, Caterer, Vendor and Customer. Basically, application is designed to maintain the data and information of dairy product which is sold and ordered. The data and information can be only handled by Admin also Caterer, Vender, customer can order through the application.

- Team Size   : 3
- Duration   : March'17 to Nov'17
- Environments: Android Mobile application.
- Tool used   : Mantis, Geny motion emulator, Android mobile devices

Responsibilities:

- Installation Testing
- Usability Testing
- Functional Testing
- Device Compatibility Testing

ACADEMIA

✓ **M.Phil. in Computer Science** from Govt. Holkar Science College, DAVV, Indore (M.P.)
✓ **M.Sc. in Computer Science** from Vikram University, Ujjain (M.P.)
✓ **B.Sc. in Computer Science** from Vikram University, Ujjain (M.P.)

ADDITIONAL DETAILS

Date of Birth   : 25th July
Nationality   : Indian
Languages   : English & Hindi
Marital status   : Married

REFERENCES AVAILABLE ON REQUEST

DECLARATION

✓ I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Place: Cyberjaya (Malaysia)   Swati Sharma