

YOGESHWAR PRASAD SHUKLA

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📍 103, Ujyari Purwa, Nai Basti, Nawabganj, Kanpur – 208002, UP

CAREER OBJECTIVE

Looking for new opportunities in the field of Linux System Administration and seeking an environment to explore current technologies & enhance my skills to best potential.

PROFESSIONAL SUMMARY

Working on Linux based Support profile for more than 2 years and experienced on multiple Linux based operating systems & tools like Apache, NGINX, MySQL, PHP, Git, Let's Encrypt, etc.

EXPERIENCE ON LINUX PLATFORM

APPLICATION SUPPORT EXECUTIVE

CredenTek Software & Consultancy Pvt. Ltd., Mumbai, MH

📅 Jan 2020 – Till date

- Working on FanTailP project deployed at client end (**Yes Bank Headquarters, Mumbai**)
- Providing E-mail based support for Internal as well as External clients
- Application & Database (Oracle DB) monitoring
- Working with DB queries for fetching the real time data & implementing DB updates as per need
- Managing bash & bat scripts on Linux & Windows servers to automate various tasks
- Maintained bash script for FanTailP Agent's Telnet status report automation

EXECUTIVE – TECHNICAL SUPPORT

Vidya Mantra EduSystems Pvt. Ltd., Greater Noida, UP


📅 Jan 2018 – Nov 2019

- Manage end to end infrastructure of company and clients, including all servers and cloud infrastructure
- Testing in-house software (Congrea) & listing the bugs on GitHub
- Worked on multiple cloud platforms like Digital Ocean, Linode, etc.
- Moodle (LMS) installation, administration & troubleshooting
- Settling client's technical queries for Moodle through ticketing tool Kayako & WHMCS
- Providing hosting support for Moodle for shared hosting as well as dedicated server hosting
- Performing migration, upgradation & backup-restore for Moodle sites
- Deploy SSL certificates using Let's encrypt
- Moodle App customization & branding with client's custom App images, logo & color
- Customize & build the core Moodle App code using Ionic & Cordova-CLI tools
- Build the Android & iOS Apps using Adobe PhoneGap Build & publish to Play & App store
- Create & manage App certificates and update Apps to latest release regularly
- Configuring FCM with AirNotifier for Moodle App push notifications
- Automating the Moodle App build process using Bash script
- Automating the Moodle installation for CentOS & Ubuntu using Bash script available on [GitHub](#)

EXPERIENCE ON NON-LINUX PLATFORM

TECHNICAL EXECUTIVE


Indian Infrabuilt Pvt. Ltd., Kanpur, UP

 **May 2013 – Jan 2018**

- Managing company infrastructure (Windows Server, LAN & CCTV setup including Tally ERP9)
- Working on multiple online Govt. portals (UP PWD, Nagar Nigam, MP PWD, UP E-Forest, etc.)
- Performing all internal as well as external online bank transactions

TECHNICAL SUPPORT ENGINEER


Glopore IM Services Pvt. Ltd., Balasore, Orissa

 **Apr 2011 – Apr 2013**

- Worked for Edurite (Pearson Education Services) Digiclass project
- Performing site survey & implementation for new smart classes
- Providing onsite technical support for smart classes across Orissa


TECHNICAL SUPPORT ENGINEER

FINO PayTech, Lucknow, UP

 **Jan 2010 – Jan 2011**

- Worked for RSBY Smart Health Card project
- Providing onsite technical support for Smart Card Application

AMC Support

 **May 2013 – Jan 2018**

- ❖ Effectively provided technical support & AMC support for all office infrastructures, including Software as well as Hardware for various organizations at Kanpur for nearly 5 years.

TECHNICAL PROFICIENCY & EXPERTISE


- Linux (Red Hat, CentOS, Fedora, Ubuntu)
- Windows (Server 2003, 2008 & Client XP, Vista, 7, 8/8.1, 10)
- LAMP & LEMP
- Apache & NGINX web server
- MySQL Community Server, Percona Server for MySQL, PostgreSQL, MariaDB
- Installing & updating packages with yum, dnf & apt-get
- DNS, DHCP, FTP, SSH, NFS, RSYNC, HAProxy
- GitHub
- SSL with Let's Encrypt
- Familiar with Bash scripting
- Basic knowledge of AWS
- Kayako & WHMCS
- Working with System Utilities, PC maintenance & troubleshooting
- LAN installation & troubleshooting

EDUCATION

- ❖ **Red Hat Enterprise Linux Technical Overview** 
Udemy

 **Dec 2019**

- ❖ **Master of Computer Applications**
Sikkim Manipal University, Distance Education

 **2014 – 2017**


❖ **Course on Computer Concepts (CCC)** 
NIELIT

 June 2015

❖ **Bachelor of Arts (English Literature)**
CSJM University, Kanpur

 2008 – 2011

❖ **Computer Hardware & Networking Diploma**
Jetking, Kanpur


 2008 – 2009

PROJECT COORDINATION

Successfully conducted various online assessment projects organized by multiple IT companies:

Technical Executive, Scope Testing Services Pvt. Ltd.


- Campus Recruitment Drive IIT Kanpur

 Jan 2017

IT Manager, Aptech Limited


- UP Jal Nigam online exam Kanpur
- AWES online exam Kanpur


 Aug 2016

 Dec 2015

Chief Proctor, NSEiT Limited


- IIBF online exam Kanpur
- IIBF & RRB PWD online exam Kanpur

 May – Jun 2016


 Nov – Dec 2015


Technical Executive, MeritTrac Services Pvt. Ltd.


- RPSC online exam Kota
- NISM online exam Rae Bareli
- IIBF online exam Gorakhpur
- IIBF online exam Kanpur
- CBSE online screen marking activity Kanpur

 Jan 2016

 Dec 2014

 Nov 2014

 Jun 2014

 Apr – May 2014

Project Coordinator, Govt. of UP

- Swachh Bharat Mission Data Entry Kanpur

 Jan 2015

DECLARATION

I hereby declare that all the above furnished information is true to the best of my knowledge & belief.

Date:

Place: Mumbai



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