



# DEAN RUSSELL DE JESUS

HOTEL AND RESORT MANAGER

## EXECUTIVE SUMMARY

28 years old young leader. Hospitality professional with over 7 years of experience in the industry.

## MY EXPERTISE

- Proficient in MS Office
- Proficient in Opera PMS and Infor HMS
- Experienced in handling complaints and Customer service
- Fluent in English and Filipino
- Typing speed: 70 WPM

## HOW TO CONTACT ME

Address: 610 Kabaritan, Sto. Domingo, Bay, Laguna, Philippines  
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## RELEVANT EXPERIENCE

### Hotel and Resort Manager

*Two Seasons Hotel and Resorts, Coron, Palawan | August 2019 - August 2020*  
*5-star Luxury Resort*

- Property Head for the 5-star Island Luxury Resort and the Bayside Hotel in Coron, Palawan. Overall in-charge and manages all the segments of the Resort and reports directly to the owner.

### Duty Manager

*Crimson Hotel Filinvest City Manila | February 2018 - August 2019*  
*5-star Hotel*

- Hired as Front Office Supervisor and was promoted to Duty Manager in 6 months. Served as the Property Manager on duty.

### Guest Relations Associate

*Holland America Line, Seattle, WA | March 2017 - December 2018*  
*5-star Cruise Line*

### Front Office Service Associate (PRE-OPENING MEMBER)

*Shangri-La at the Fort Manila | January 2016 - October 2016*  
*5-star Hotel*

### Senior Front Office Agent

*The Manila Hotel, One Rizal Park, Manila, | August 2012 - October 2015*  
*5-star Hotel*

## EDUCATIONAL BACKGROUND

### Far Eastern University

*Bachelor of Science Major in Hotel and Restaurant Management*  
*2008 - 2012*

### San Antonio de Padua College

*2004 - 2008*