

## CONTACT

### NICKI DARYL C. ZAPICO

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📞 9567529216

📍 Taliba, San Luis, Batangas



## OBJECTIVE

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To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

## EXPERIENCE

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*2013 - 2014*

- **Aclan Cable Network Inc.**  
Cashier

*March 2015 - August 2015*

- **Teletech**  
Customer Service Representative

*September 2015 - March 2016*

- **Results Manila Inc.**  
Customer Service Representative

*August 2018 - Present*

- **Results Manila Inc**  
Front Desk Associate

## EDUCATION

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*2012*

- **Lyceum of the Philippines University Batangas**  
Associate in International Travel and Tourism Management

## SKILLS

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- Receiving 201 Pre-employment Requirements
- Computer literacy. MS Word, PowerPoint and Excel
- Can speak English and Tagalog
- Verbal and written communications through emails and phone calls
- Guest service

## REFERENCE

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- **Danior Marvin Labindalawa - "Results Manila Inc. "**  
Employee Engagement  
danior.Labindalawa@resultstel.com  
9491109528
- **Cristine Navarro - "Results Manila Inc. "**  
Language Specialist  
cristine.navarro@resultstel.com