CHAIMAE EL FILALI

PERSONAL SUMMARY

Dynamic, serious, punctual, and passionate about the security of information systems and new technologies. Experienced in providing motivation, guidance and a up to date networking consultancy service to both colleagues and clients. Now looking for a new and challenging network engineer position, one which will make best use of my existing skills and experience and also further my development.

PERSONAL DETAILS

📞 06 28 43 43 82

✉️ chaimaece97@gmail.com

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AREAS OF EXPERTISE

- Cisco Packet Tracer
- ServiceNow
- CRM Dynamics 360

CERTFICATES

- ICSI | CNSS Certified Network Security Specialist
- ICSI | CyberSecurity Essentials
- Fortinet | NSE 1&2 Newtork Security Associate

LANGUAGES

English

French

Arabic

INTERESTS

- Music
- Travel
- Sport

WORK EXPERIENCE

December 2019 -
Orange Maroc

FTTH Integration Specialist
Duties:
- Ensure the customer technical interface for the FTTH B2B and B2C installation during the deployment and integration phase.
- Ensure technical support to service providers.
- Update the FTTH customer database
- Make a daily report
Tools : CRM,U2000(Huawei),U31(ZTE)

October – November 2019
Orexians Services

IT Support Engineer
Duties:
- Detect and resolve problems relating to the use of a product or a technical solution for customers
- Analyze incidents following the customer's request and find suitable technical solutions
- Train and assist the client in the implementation of the chosen solutions
Tools : Citrix,BMC,VNC,ServesNow

February-June 2019
FVC Casablanca

End of Study Project Internship
Implementation of the IBM Guardium DAM solution.
Duties:
- Benchmarking of existing DAM solutions on the market Technical study and deployment of the IBM Guardium solution
- Integration with SIEM QRadar
- Implementation of rules (dynamic blocking, dynamic masking, auto-discovery and classification, audit, etc.)
Tools: Vmware Esxi 6.7,Windows Server 2008,Windows 10

July-August 2018
MTDS Rabat

End of Year Project Internship
Installation of Palo Alto Next Generation PA-850 firewall.
Duties:
- Installation and configuration
- URL & Application Filtering
- SSL decryption filtering
- VPN IPsec Site-to-Site

ACADEMIC QUALIFICATIONS

2016-2019
Kenitra

Engineering cycle - National School of Applied Sciences
Sector: Networks and Telecommunications Systems.
Option: Mobile Networks and Security.

2014-2016
Salé

Preparatory Classes - Salman EL Farissi Center
Course: Math Physics MPSI / MP.

2013-2014
Salé

Baccalaureate - Salman EL Farissi high school
Baccalaureate Mathematical science Option B.

KEY SKILLS AND COMPETENCIES

Networks & Security: Routing & Switching, Firewalls, Cryptography
Programming: C, C ++, JavaScript, Python
Databases: MySQL, Oracle, PostgreSQL, SQL Server
Operating system: Windows, Linux (Debian, Ubuntu, Kali Linux)
Virtualization: Vmware, VirtualBox
IBM Technologies: IBM Guardium, IBM QRadar