

# **Alvin Carlo Demo**

## CONTACT

Tigis Street , Lianga, Surigao del Sur

Email Address: <a href="mailto:demoalvincarlo@gmail.com">demoalvincarlo@gmail.com</a>

Skype: live:alvincarlo.icircle

## **EDUCATION**

#### **Bachelor of Science in Civil Engineering**

University of Mindanao Davao City, Davao del Sur 2015 – Present

Lianga National Comprehensive High School Lianga, Surigao del Sur 2008-2013

Sta. Josefa Central Elementary School Sta. Josefa, Agusan del Sur 2002-2008

### **PROFILE**

A computer savvy, adaptable and very easy to work with person whose goal is to impart, use and share the knowledge that I have learned throughout my past work experience to help the organization that I'm in to strive and grow into something bigger. With this experience I'm confident that I can easily work in any field that requires good customer service or technical knowledge.

## **RELEVANT EXPERIENCE**

- Joined Campus Journalism during middle High School.
- Wrote a blog and an article for an educational institution in Australia that was published and was used for promotion.
- Did email management (booking arrangement, inquiry response, sending promotion article etc.)for a photography company based in Australia.

## **WORK EXPERIENCE**

### **Lead Generation / Telemarketer**

(August 2017 – August 2018) Car Insurance Company BBC Global Services

#### **Customer Service Representative – Seasonal Hired**

September 2018 – November 2018 Online Retail Store - Order Entry IQor Philippines

#### Credit Card Specialist - Seasonal Hired

January 2019 – May 2019 Concentrix Philippines

#### **Customer Service Representative – Email Support**

October 2019 – June 2020 Alorica Philippines Inc.