

Reliability analysis:

Overall:

Cronbach's Alpha	N of Items
0.894	33

Cronbach's Alpha 0.894 that indicates good internal consistency among the items.

Scale	Items	Reliability	Comment
Organizational Performance	Increased sales/Revenue	0.85	Good
	Improved efficiency/Reduce Cost		
	Increased employee motivation		
	Increased customer satisfaction		
	Adapted new technology		
	Skill development through training		
	Implement ideas through nurture and training		
	Idea incubation for product development		
	intensive guidance and monitor		
	Support to prepare sales and marketing plan		
	Ensure easy access to finance		
Ensure access to technology			
Environmental protection	Natural disaster's / calamities	0.76	Acceptable
	Ensure protection of natural resources		
	Community outreach and civic participation		
	Focused and innovative solution to reduce pollution		