



MUHAMMAD ARIF BIN CHE HUSIN

(System Engineer [Cloud & Virtualization])

ABOUT ME

A young and hardworking person, familiar with management skills, tidy and neat documentations, team player, have a passion to learn, quick learner and able to communicate with different type of people.

PROFILE

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No.58A, Jalan Desa Minang,
Taman Desa Minang,
68100 Batu Caves,
Selangor
18th February 1987
31 years

LANGUAGES

Malay
English

WORKING EXPERIENCE

Abyres Holdings Sdn Bhd, Cyberjaya, Selangor. 2018

System Engineer (Cloud & Virtualization)

- Implementation and operations of Linux servers, open source applications, virtualization solutions, storage arrays, and backup systems for internal services and external customers.
- Technical support (2nd level) and problem diagnosis/resolution on customers managed infrastructure.
- Involved in Patching activities – Create change, update and apply patches on servers
- Implementation of ISPConfig webhosting control panel, configuration.
- Primarily handling Virtualization cases, implementation, configuration, tuning.
- Signification:
 - Ovirt implementation and migration 3.6 to 4.2 (2 nodes gluster)
 - Ovirt site-to-site DRC
 - ISPConfig implementation and replication

Zeeb Sdn Bhd, Kelana Jaya, Selangor. 2017

Technical Consultant

- Day-to-day support and remote administration of Linux systems
- Standardization and consolidation of projects for Linux systems
- Manage and resolve Remedy Tickets (Help Desk call handling software) pertaining to incidents, problems and requests on Unix/Linux systems
- Leading the team for Red Hat product solutions, involving consultation and management, problem solving.
- Liaise with clients to ensure projects are delivered on timely manner

Abyres Sdn Bhd, Kuala Lumpur, WP. 2014

Associate Solution Engineer

- Ensure the day-to-day support and remote administration of Unix/Linux systems
- Manage and resolve Defects pertaining to incidents, problems and requests on Unix/Linux systems
- Raise and perform changes related to Unix/Linux systems decommissioning
- Assisting Solution Architect and sales team, preparing technical designs, documents and proposals.

EDUCATION

2009 - 2013

Universiti Teknologi Malaysia (UTM), Skudai Johor.
B.Sc. Software Engineering. Graduate: September 2013

2006 - 2008

Terengganu Advance Technical Institute (TATI)
HND Software Engineering. Graduate: Feb 2009

SKILLS



TRAINING AND ACCREDITATIONS

- Red Hat Delivery Specialist (Platform as a Service)
- Red Hat Delivery Specialist (Virtualization)
- Red Hat Sales Engineer Specialist (Platform as a Service)
- Red Hat Sales Specialist (Platform as a Service)

SIGNIFICANT PROJECTS

Zeeb Sdn Bhd

- Red Hat Virtualization implementation, configuration, single node using NFS storage.
- Red Hat Ansible Tower implementation, scripts, and hardening based on CIS guidelines.
- osTicket Ticketing and Knowledgebase System implementation, configuration and migration of documents.

Malacca Securities

- Red Hat Linux, Red Hat cluster, 3 nodes for Bursa.

CIMB

- Red Hat product service support and maintenance / server hardening.
- Red Hat Satellite pre-implementation, POC and demonstration.

RHB

- Red Hat product support and services.

LHDN

- Zmanda service and maintenance for SAGA & FATCA 1 project.
- Zmanda installation, configuration, replication (DRC), service and maintenance for FATCA2 phase.

DBKK

- Zmanda installation, configuration, replication (DRC), service and maintenance.
- Zmanda administrative training.

FAMA, LJT, MAIS

- Zmanda Enterprise Backup service and maintenance.

MKM

- Desktop Management System installation, configuration and service.

DBP, MKM, SPAN, MQA

- Zmanda Enterprise Backup installation, configuration, training, service and maintenance.

JKMM

- Ovirt Installation, configuration, support, service and maintenance (Ovirt + GlusterFS). Two sites DC & DRC, progressing with Replication Support.
- Ovirt Virtualization training (beginner and advance module)
- ISPCongig installation, configuration, Replication, support, service and training (5 server nodes).

Perhilitan, KPTM

- Red Hat Virtualization support service & maintenance.

* All works include technical documentations and reports