

Jumana Jaleel Halaseh- Curriculum Vitae

Telecommunication Engineer

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Profile:

- Mature, positive and hardworking, always striving to achieve the highest standard possible, at any given task.
- Excellent interpersonal communication skills.
- “Smart, enthusiastic, trustworthy and organized”
- “Caring and empathetic. Patient and adaptable who proved an excellent ability to work and flourish under pressure.”

Work Experience:

- **Dec 2020-Present:** IT Help Desk at Amman Baptist School.
- **Sep 2019- Nov 2020:** Cisco Account Manager at Logicom distribution.
- **Jan 2019-Jul 2019:** Sales Account Manager at Hayyan Horizons.
- **Apr 2017- Jun 2018:** Technical Engineer at IAXCESS.
- **May 2015- Aug 2015:** An accountant at VHI organization.
- **Feb 2015- May 2015:** A translator at (VHI/ Hope KG) Vision Hope International.
- **Aug 2014-Jan 2015:** Private mathematics teacher for 6th and 4th grades.

- **Apr 2014- Jun 2015:** Engineering internship in electrical & communication laboratories/ Mutah University.
- **Dec 2013- Feb 2014:** “Customer Service Advisor” at Zain-Jordan in the ISP (Internet service provider) department, after getting the first rank in the entrance exam.
- **Jun 2012- Aug 2012:** Internship at the Jordan Mobile Telecommunication Services (ZAIN) - Engineering Department.

Education:

- **Feb 2017 - Apr 2017:** 90-hours credit at Cisco Certified Network Associate Routing & Switching certification (CCNA).
- **2014 - 2016:** Master of Communication Engineering/ Mutah University. Graduated with honor degree (85.13%). The thesis is titled: “The Investigation of Optical Soliton in Optical Fiber”.
- **2008- 2013:** Bachelor of Communication Engineering/ Mutah University with accumulative rate of 75.08% (Good), and graduation’s project rate of Excellent.
- **2008:** Graduated from High School/Al-Karak High School with a GPA of 84%.

Certifications

- **Mar 2021:** Google Educator Level 1.
- **Mar 2019:** Splunk Accredited Sales I & II
- **May 2017:** Nextthink Sales Certification.
- **Apr 2017:** Acronis Backup Certified Engineer.
- **Feb 2017:** 90-hour credit at Cisco Certified Network Associate Routing & Switching certification (CCNA).

- **2014:** DISC course training for understanding and analyzing people's personalities and behaviors.
- **Dec 2013:** A thirty-hour credit course at MATLAB.
- **Nov 2010:** A Twenty- hour course at Peripheral Interface Controller program (PIC).

Skills

- Google Educator Tools, Cisco routing & switching, Data backup & recovery, "Acronis", "DoubleTake", Windows Servers, Virtual Machines, Hyper-V, VMware, VOIP phones, "CommuniGate", Cloud, Microsoft Office 365, Networking, IT technical skills (Computers, printers, Firewalls, Switches), Network cabling, Antivirus, Mendeley, EndNote, Research skills, Presentation's skills, Administration and accounting skills.
- Language/s: Arabic - Tongue language
English - Fluent

Personal

- Date of Birth: 21 June 1990
- Marital Status: Married
- Nationality: Jordanian.

References

- Available on request.