

STEPHEN BEREI

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Date: September 5, 2019

To Whom it May Concern,

I am excited to write this as a recommendation for Josephat Wambugu.

We hired Josephat on to work remotely as a Customer Support Representative for Juntos Global. Juntos helps promote relationships of mutual benefit between Financial Service Providers and their customers through SMS text messaging based out of San Carlos, California USA.

During the 10 months Josephat worked with us he showed a keen ability to quickly learn our internal tools. Josephat worked closely with our customers daily through SMS to troubleshoot problems, respond to inquiries, and offer any other required support.

Josephat demonstrated great communication internally as well as externally towards our customers. He was someone I could count on when needed and showed great responsibility in the role.

I was happy to work with Josephat and believe he is a valuable teammate.

Please let me know if I can provide any additional information. Also, feel free to contact me at [stephen@juntosglobal.com](mailto:stephen@juntosglobal.com) or +1 (609) 532-2168 if you have any questions.

Sincerely,

Stephen Berei  
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